

Vancouver Native Health Medical Clinic BOOST Collaborative Team

- Team Members

Doctors	Residents	Nurses	Support Staff
Dr. Glen Bowlsby	Dr. Scott Hodgson	Greta Pauls	Amir Wachtel (L)
Dr. David Tu	Dr. Lauren Taylor	Catherine Flynn	Cherry Tria
Dr. Piotr Klakowicz (L)			Erinn Taggart
Dr. Aida Sadr			Daniel Raff

- Brief Description:

- Located in DTES
- ~ 2000 active clients
- 2/3 identify as Indigenous persons

Category

- Category name :
 - Retention on Therapy
- Category definition: For us, retention refers to our clients' continued use of their prescribed OAT.

Change Tested

- Contacting pharmacies to send us daily/weekly lists of VNHS clients whose OAT prescriptions are set to expire that day/week
- Currently, 2 pharmacies are cooperating
 - One sends daily updates
 - One sends weekly updates
- Challenge in recruiting other pharmacies.
 - Planning further attempts
- Notifies doctors to write bridging scripts and front-staff to reach out to clients

DATE

To: _____

From: Vancouver Native Health Society (VNHS) – Medical Clinic

RE: Request for fax notification of expiring OAT prescriptions

Dear _____

In an attempt to increase VNHS patient adherence to Opiate Agonist Therapies (OATs) we are requesting your assistance.

We would like for you to please provide our office a daily list of your VNHS clients whose OAT prescriptions (Methadone, Suboxone, Kadian, or Hydromorphone) expire the next day and please indicate the OAT provider and whether you have notified those clients that their prescription is going to expire.

Using this information our physicians will then decide whether to write these patients a bridging script to help ensure they don't have to restart their medication. Furthermore, we request that you please use your clinical judgment in deciding whether to extend a prescription.

We prefer fax notification - FAX 604.254.5750

If you have any questions, please call our office 604.255.9766 and ask for Dr. Klakowicz.

Thank you for your support,

The VNHS Medical Clinic