# Vancouver Native Health Medical Clinic BOOST Collaborative Team

#### Team Members

Doctors	Residents	Nurses	Support Staff
Dr. Glen Bowlsby	Dr. Scott Hodgson	Greta Pauls (L)	Amir Wachtel
Dr. David Tu	Dr. Lauren Taylor	Krista Townsend	Cherry Tria
Dr. Piotr Klakowicz (L)			Daniel Raff
Dr. Aida Sadr			Tina Braun

### Brief Description:

- Located in DTES
- ~ 2000 active clients
- 2/3 identify as Indigenous persons



### Aim Statement

- To evolve the system of care for active VNHS registered clients with OUD so that there are significant improvements in :
  - OUD diagnosis
  - OAT initiation
  - OAT retention
  - more positive client impacts
  - a decrease in illicit opiate poisonings and deaths



### Aim Statement

- What are you trying to accomplish?
  - 90% of active VNH clients assessed for OUD and entered into the OUD registry
  - 90% of active OUD clients be initiated on OAT
  - 90% of clients receiving OAT achieve clinical remission within 6 months of initiating treatment
  - 90% of quarterly client narratives suggest positive impacts related to SUD care



# Change #1 Tested

- What small tests of change have you tried?
  - Updating OUD Registry

- What were you measuring?
  - Determining our POF → active VNHS clients with OUD

- Analysis:
  - 279 Active VNH clients with OUD

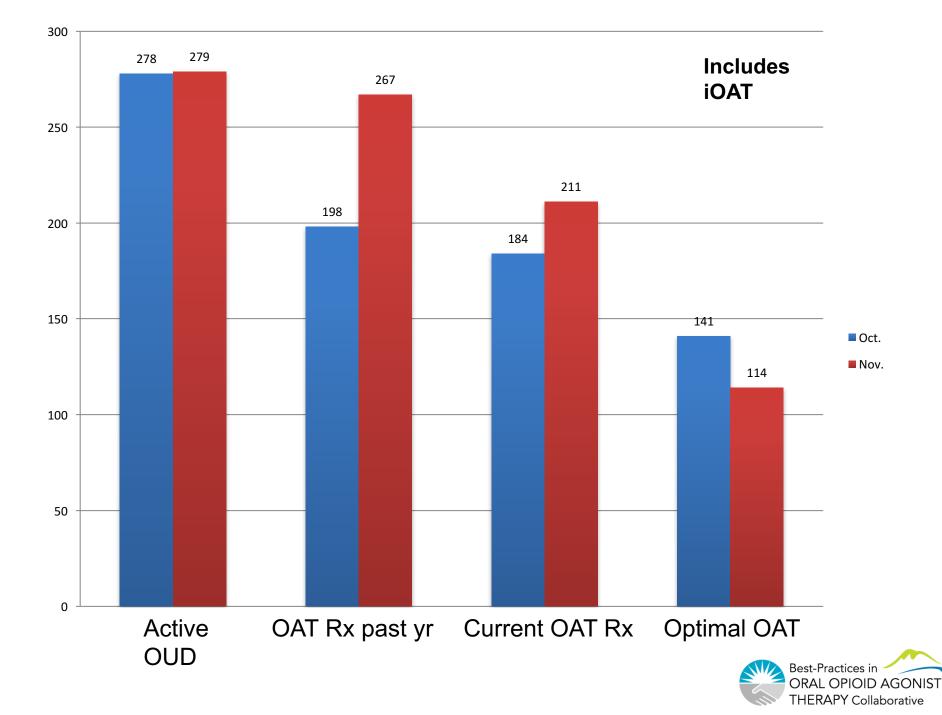


# Change #2 Tested

- What small tests of change have you tried?
  - Updating OUD Measurements

- What were you measuring?
  - Induction OAT date and current OAT dose
  - Effectiveness of the OUD Measurements sheet → Different EMR





## Change #3 Tested

- What small tests of change have you tried?
  - Capturing Client Voice
- What were you measuring?
  - OAT client impact
  - Barriers to Care
  - Recommendations
- Analysis:
  - Overall positive response → decreased illicit opiate use
  - Common Criticisms included:
    - Restricted lifestyle
    - Adverse health affects



#### Vancouver Native Health Survey for OAT Clients

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Patient Information		
Age		
Sex		
First Nations		

- When did you start opioid replacement therapy; suboxone, methadone, kadian?
- What are some positive effects that the treatment has had on your life?
- Are there any negative effects the treatment has had on your life?
- 4. Are you able to access staff (e.g. Front staff, nurse, doctor, counselor, etc.) when needed to have your questions answered?
- Are your questions answered in a way you can understand?
- Do you feel your concerns are addressed?
- Did you feel involved in the development of your treatment plan?
- 8. What treatment options were you offered?
- Is there someone you would identify as your primary contact/healthcare provider?
- 10. Do you have any recommendations to improve the program? For the front desk, for the nurse, or for the Doctor?

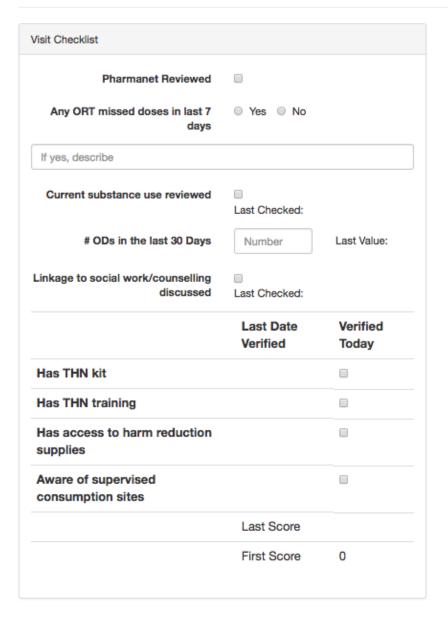
## Looking forward...

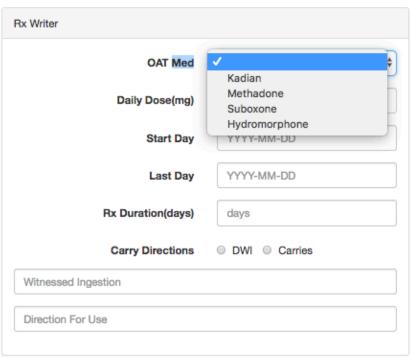
What is next?

- 1. Preventing loss-to-follow-up
- 2. Optimize prescription and tracking data



#### Opioid Use Form





Treatment Course			
Treatment Stage	<b>\$</b>		
First ever OAT initiation date	YYYY-MM-DD		
Most recent OAT start date	YYYY-MM-DD		
Stable dose date	YYYY-MM-DD		
OAT Duration	0		

### **Contact Information**

#### Contact Info.:

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