



Best-Practices in
ORAL OPIOID AGONIST
THERAPY Collaborative

Rapid Fire Presentation

RAVENSONG CHC

Ravensong

- Dirk, Vicki, Cole, Tracy, Jill and Andriy
- Ravensong Community Health Clinic
- Having Cole is really really key!



- Our focus is addiction medicine and primary care that serves the most vulnerable in the community.

Uncanny resemblance!!



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Dirk plows through work like Hulk
Cole's hair is almost as nice as Iron Man's.
Jill is quiet and deadly like Black Widow
Vicki is distracted and repetitive like Groot

Tracy takes no flack like Gamora
Jaime stretches the limits like Black Panther
Andriy is superhuman like Thor

Diagnosis and Treatment Initiation

- Diagnosis: Updating OUD Dx in EMR
- Treatment Initiation: Getting patients with Dx of OUD on OAT or to come in to discuss OAT options.
- Trying more microdosing among providers



Change Tested

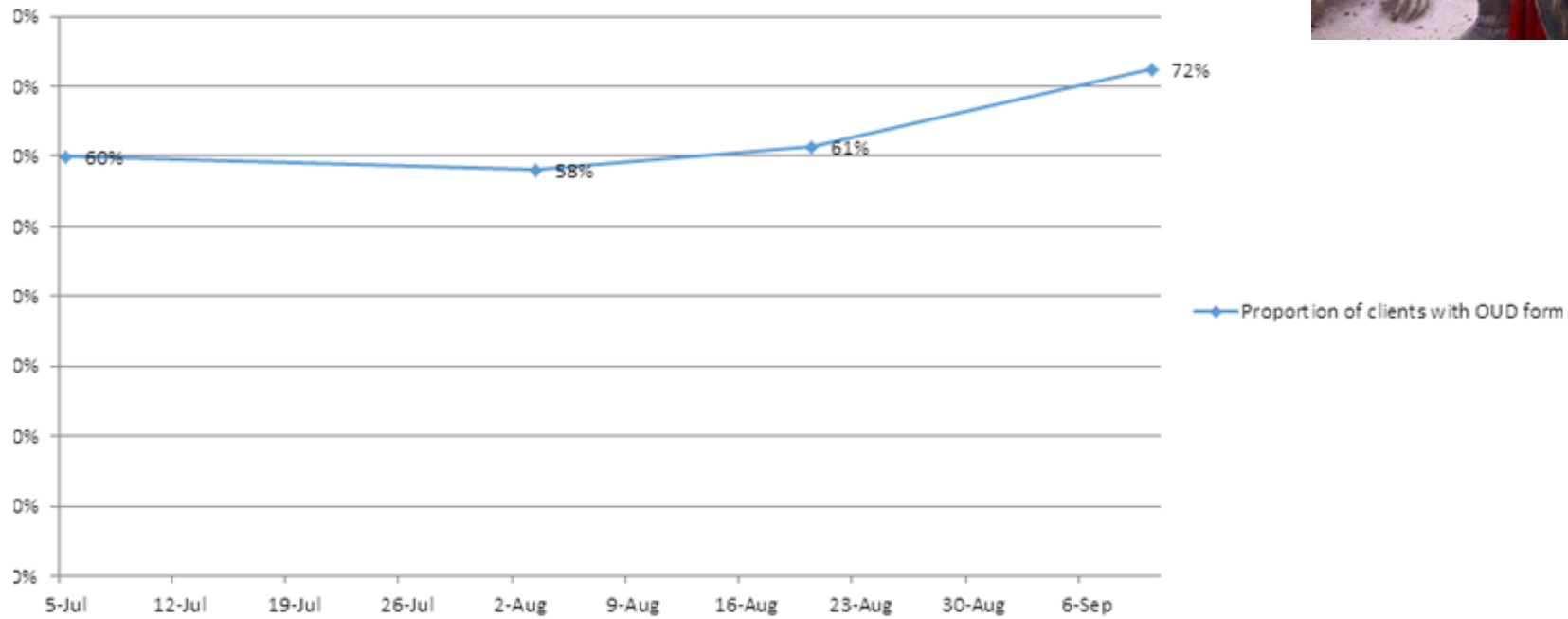


- Cleaning up our panels by reviewing and closing charts
- To have All OUD patients have updated OUD Dx and OUD form in EMR by sending out lists to MRP's
- Reviewing daily reports from EMR team re: expired scripts
- Contacting patients who do not have an active OAT prescription
- Attempting to close the gap between those with OUD Dx and those who have an active OAT script
- Tracking microdosing attempts and comfort level among providers
- Entering in best way to contact/missed dose action plan

RSG data



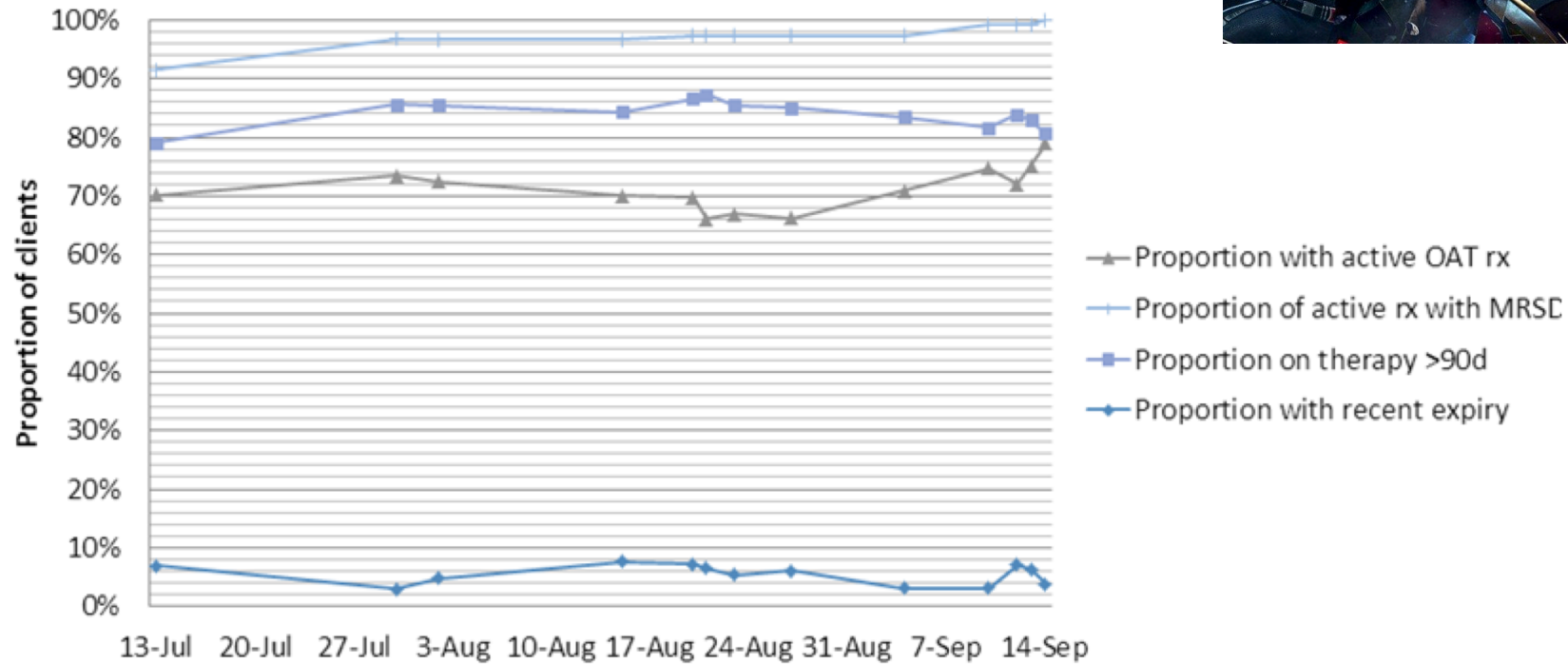
Proportion of clients with OUD form



RSG data



Raven Song BOOST data from daily OUD report



Reflection

CHALLENGES

- Getting MRP's on board to review panels and close files
- Updating contact info for patients
- Getting patients to do surveys!

SUCSESSES

- MRP's more comfortable with microdosing starts
- Closing gap between OUD Dx and active OAT scripts
- More discussion within pods re: OUD and QI
- We are booking more appointments for patients on OUD, rather than seeing as walk in (meaning

What has been your biggest lesson learned?

- We need **up-to-date creative contact info** the have successful follow-up and retention!

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