

Overdose Outreach Team



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Overdose Outreach Team

- OOT is comprised of 4 ORWs and 2 SWs, plus administrative and leadership support.
- OOT was created as a stand alone team when Mobile Medical Unit (MMU) closed down in April 2017.
- OOT provides connections to addictions care and support for clients in the VCH region who have recently experienced opioid overdose, and/or are at high risk for opioid overdose.
- Services Include:
 - Navigation to appropriate services
 - Support in accessing Opioid Agonist Therapy (OAT) (e.g., methadone, suboxone etc.)
 - Overdose prevention education

Aim Statement

OOT aims to increase access to substance use and other relevant health and community services and resources by:

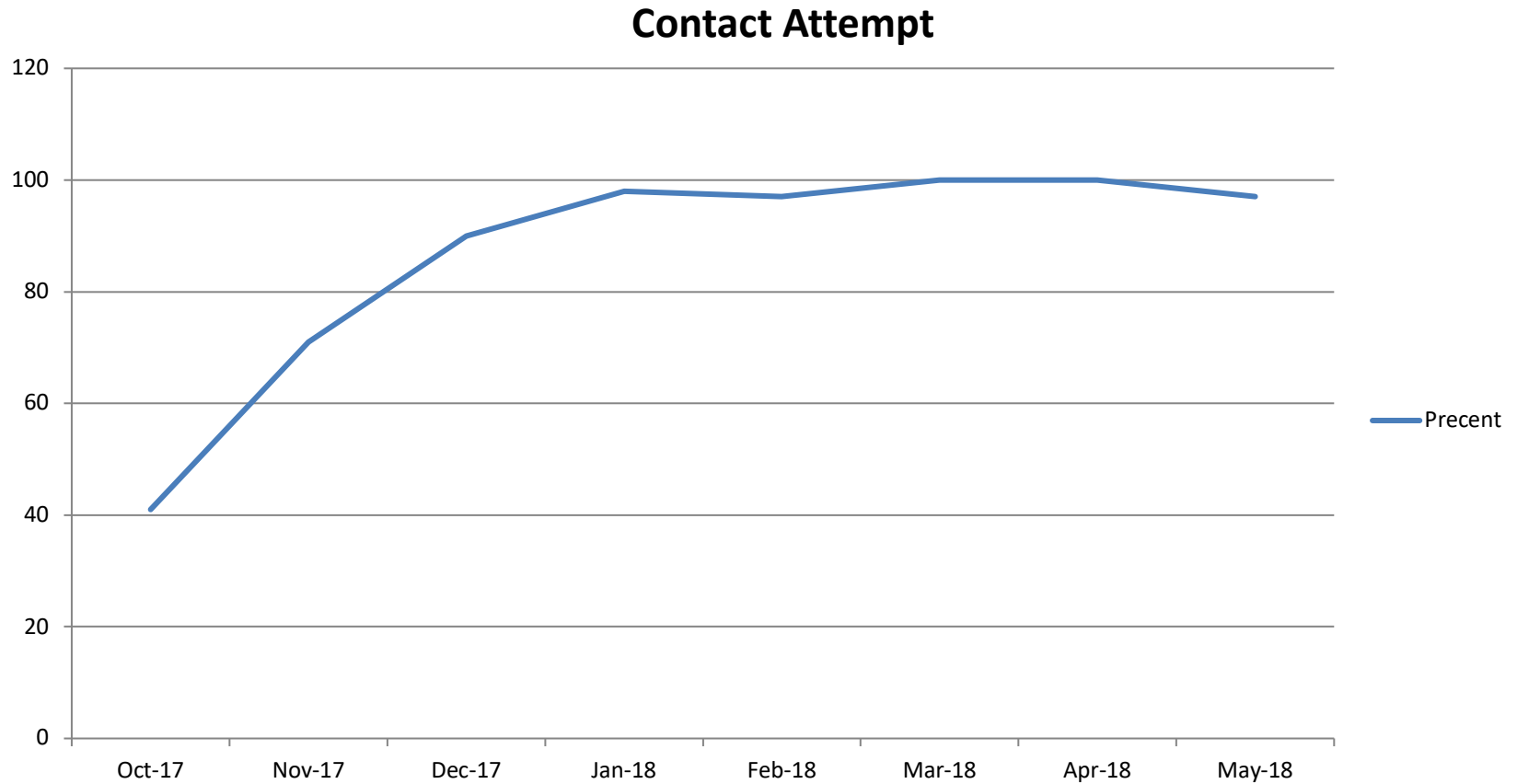
- ✓ Ensuring that 95% of total received referrals have contact attempts made (phone, email, text, in person) within 3 business days (previously tracking 'contact made' with client).
- ✓ Ensuring that 95% of active referrals are successfully linked to substance use or other relevant health or community resources. Target for 95% by March 2018.
- ✓ Promoting information and resource sharing across the continuum of care by building new relationships with two new sites each month who serve clients at high risk for overdose. For example, ED, detoxes, supervised consumption sites, and overdose prevention sites.

Population of Focus

People who live within VCH region (North Vancouver, Vancouver, Richmond) who have experienced an overdose or are at risk of an overdose and would like support navigating substance use services.

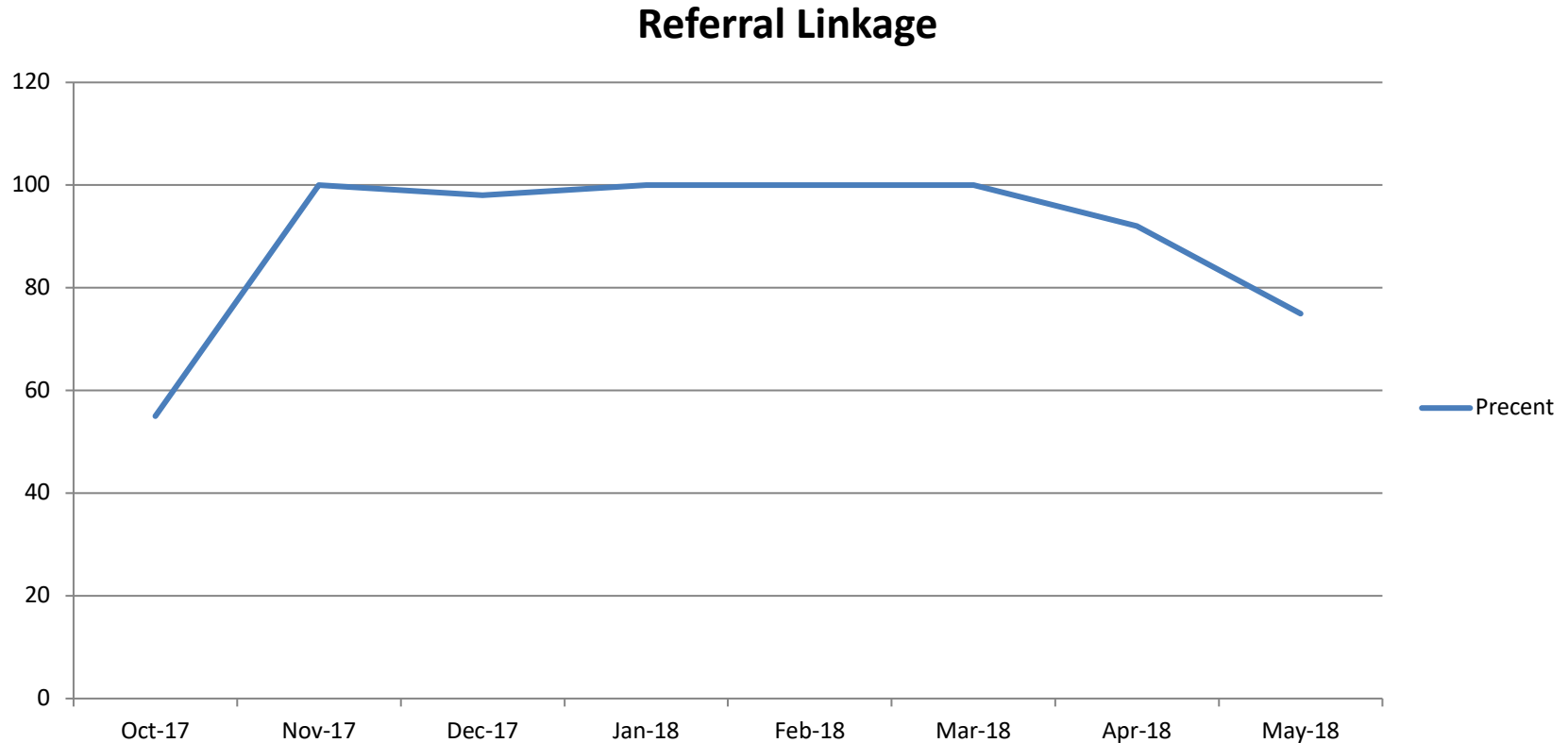
AIM #1

Ensuring that 95% of total received referrals have contact attempts made (phone, email, text, in person) within 3 business days.



AIM #2

Ensuring that 95% of active referrals are successfully linked to substance use or other relevant health or community resources. Target for 95% by March 2018.

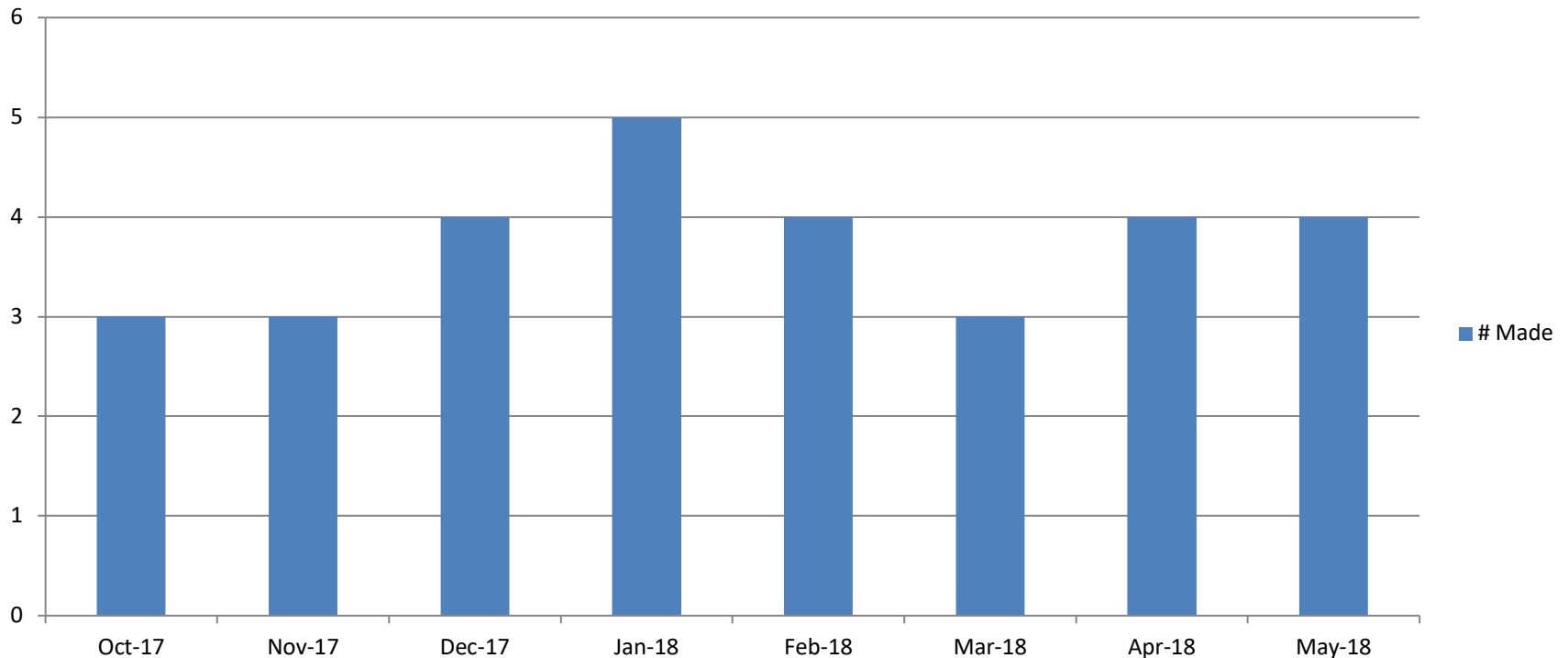


Some clients from May are still active and have yet to receive a linkage outcome.

AIM #3

Promoting information and resource sharing across the continuum of care by building new relationships with two new sites each month who serve clients at high risk for overdose

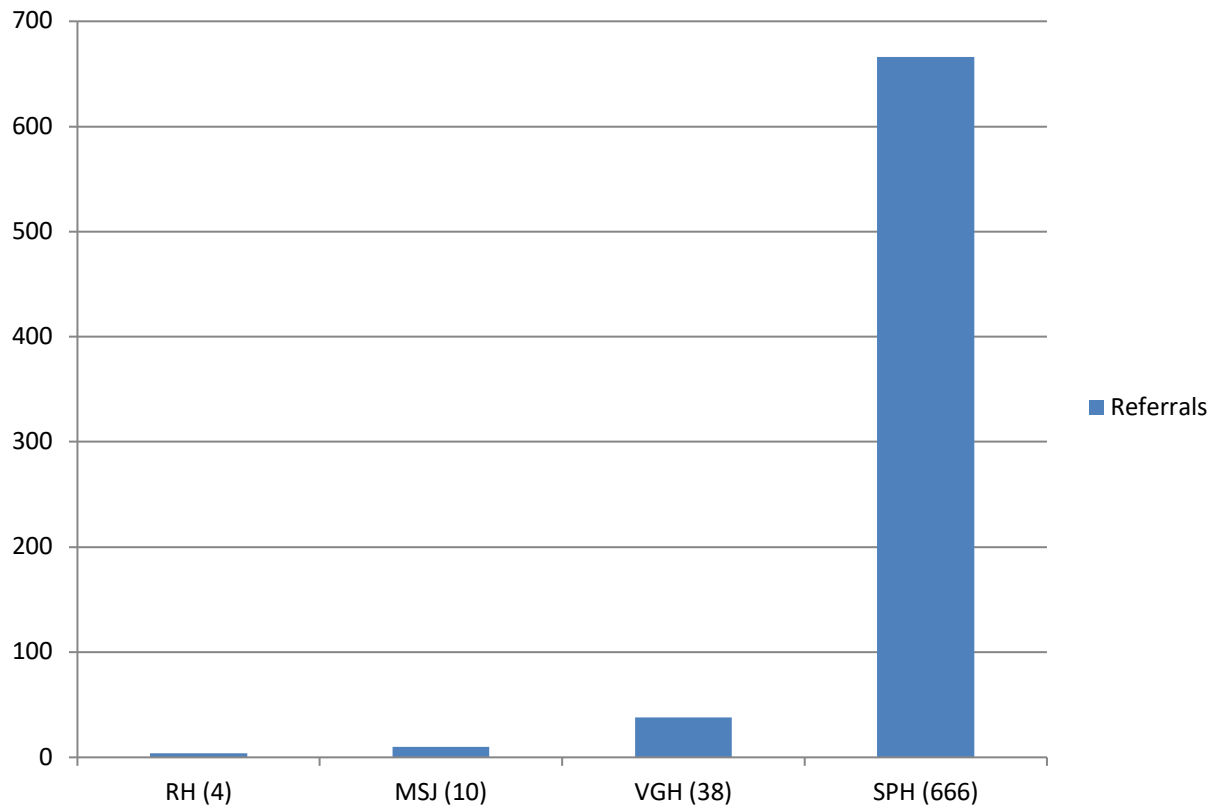
Community Connections



Recent Connections: Jail Nurses, VPD – DTES, Atira (Sereena's), Raincity (The Vivian), Oak Tree Clinic and CMHA BC Mental Health Peer Navigators.

Emergency Department Referral Pathway

ED Referrals by Hospital



SPH: 666 (May 2017)

VGH: 38 (April 2018)

MSJ: 10 (March 2018)

RH: 4 (February 2018)

New referral pathway – Vancouver Police Department: DTES

- Members of OOT and Misty attended 4 different “parades” over two days to meet with various members/shifts of the VPD
- VPD members call OOT when someone has identified to them they would like to access health care/substance use services or other social supports
- Total Referrals: 8 (since May 24th)
 - 3 connected to care/goals reached
 - 1 already connected to care
 - 4 lost to care/missing contact information

Looking forward...

- Ongoing Project Plan: Connect with key VCH substance use programs and services spanning acute and community care
- Drop-In hours at St Paul's Hospital Emergency Department with their Social Workers
- A third Social Worker joining Overdose Outreach Team in July 2018
- With the addition of two more team members; looking at revisiting OOT Lost To Care list.

Contact Information

Referrals: 604-360-2874

Name	Phone	Email
Christine Gillespie (Lead)	778-877-1674	Christine.Gillespie@vch.ca
Rachel Smith (ORW)	604-612-4321	Rachel.Smith@vch.ca
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Robyn PutnamMcLean (SW)	604-369-3650	Robyn.PutnamMcLean@vch.ca
Skye Ruttle (SW)	604-219-8685	Skye.Ruttle@vch.ca
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