

JOHN RUEDY CLINIC

THE HIGH FIVES

Team Name: **John Ruedy Clinic**

HIV Primary Care Clinic

St Paul's Hospital 5th Floor Burrard Building

1350 Active Patients - 120 code 304.00



Brynn Grierson
Patient Care
Manager



Vickie Lau
Clinical Nurse
Leader



Camille Lefort
Primary Care Nurse



Jen Funo
Substance Use
Disorder Nurse



Dr Cole Stanley
Family Physician
Honorary Member

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POPULATION OF FOCUS

HIV Primary care patients with a diagnosed substance use disorder

- 120 patients with the 304.0 code in the problem list
- 85 patients are on active oOAT
- 43 patients have been on oOAT > 90days



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AIM STATEMENT

We aim to provide care in a trauma informed and culturally competent interdisciplinary team environment to address the substance use needs of our patients with the goals of -

80% of patients with an OUD on OAT

90% of patients on OAT have an optimal dose

90% of patients on OAT are on therapy for 6 months or greater with out interruption

80% of patients have a THN kit and training

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CHANGES TESTED

Retention

- Reminder phone calls for patients coming due for MMT, BUP and Kadian

Quality of Life

- Assess QOL using the PROMIS Scale q 6 months

Access to OAT

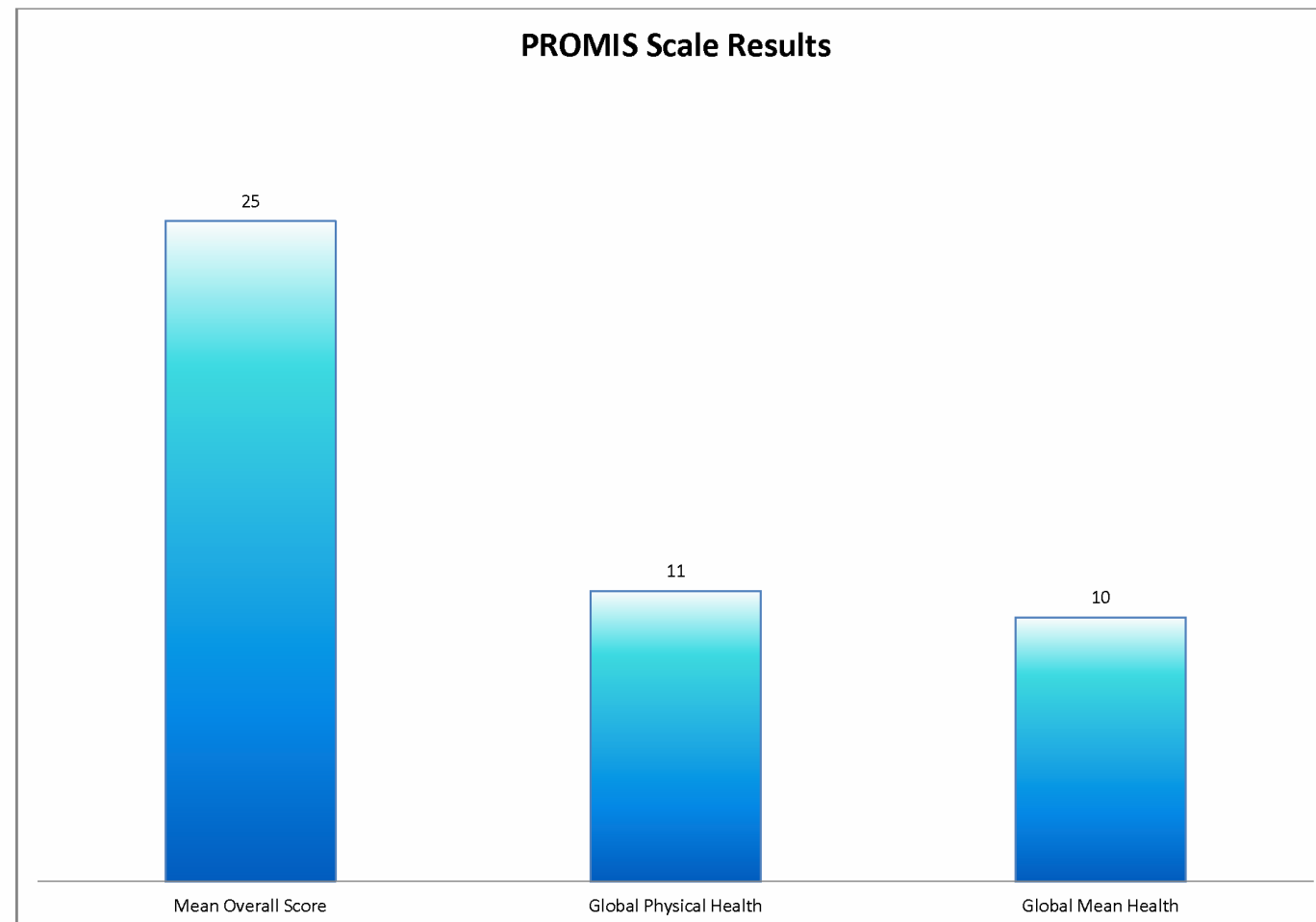
- Quarterly chart review
- Review patients with an OUD not on OAT



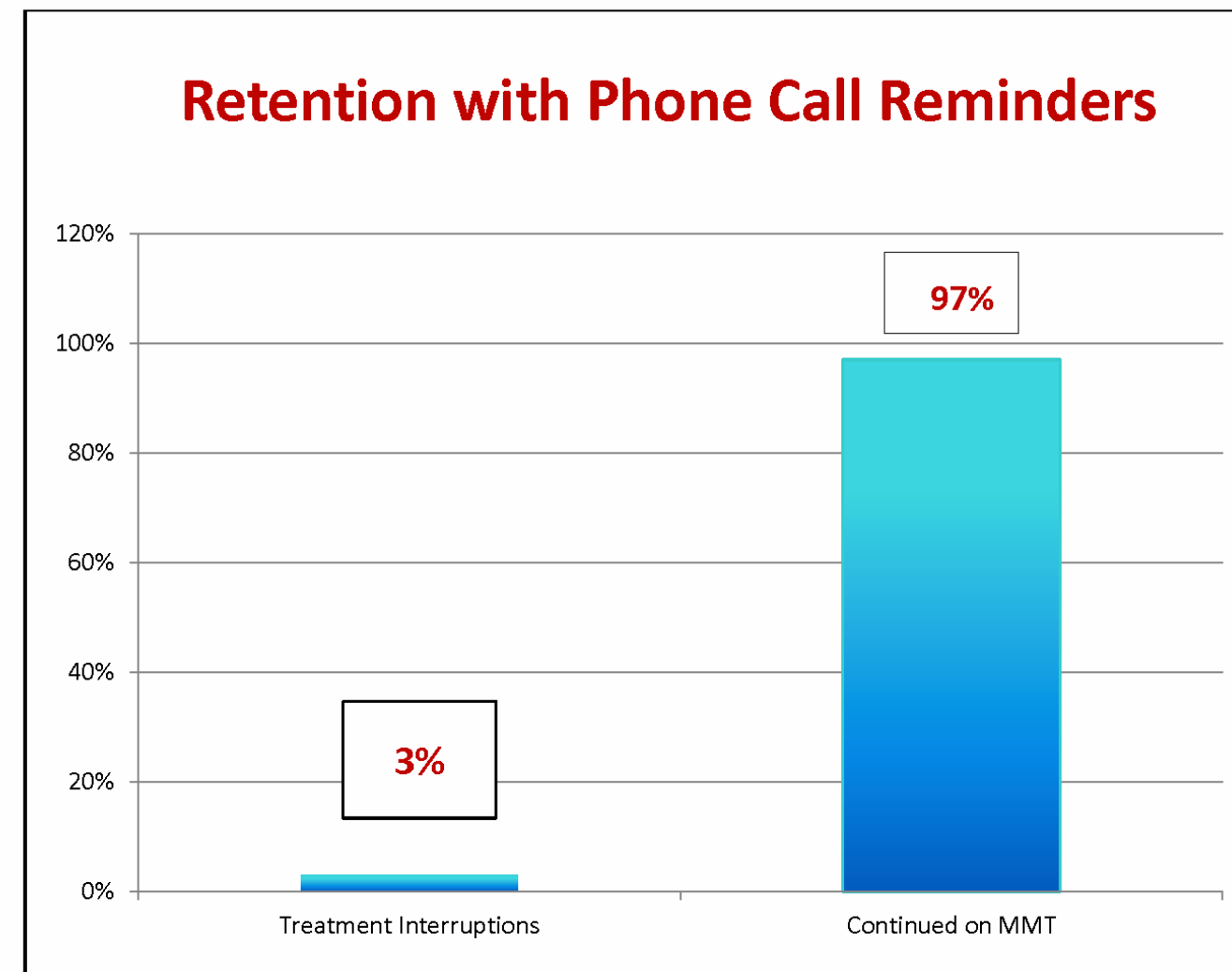
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PROGRESS

PROMIS Scale Results

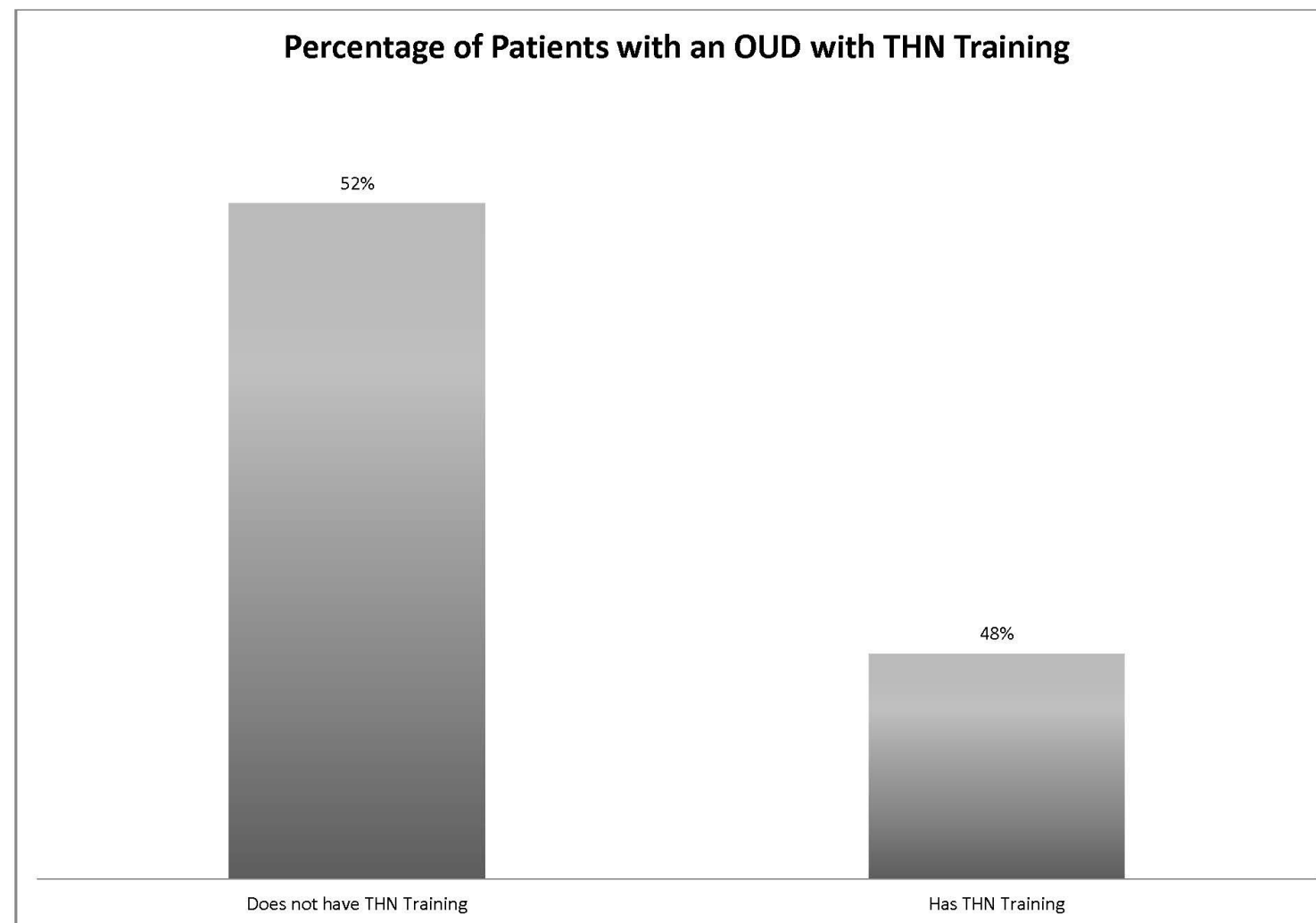


Retention with Phone Call Reminders



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PROGRESS

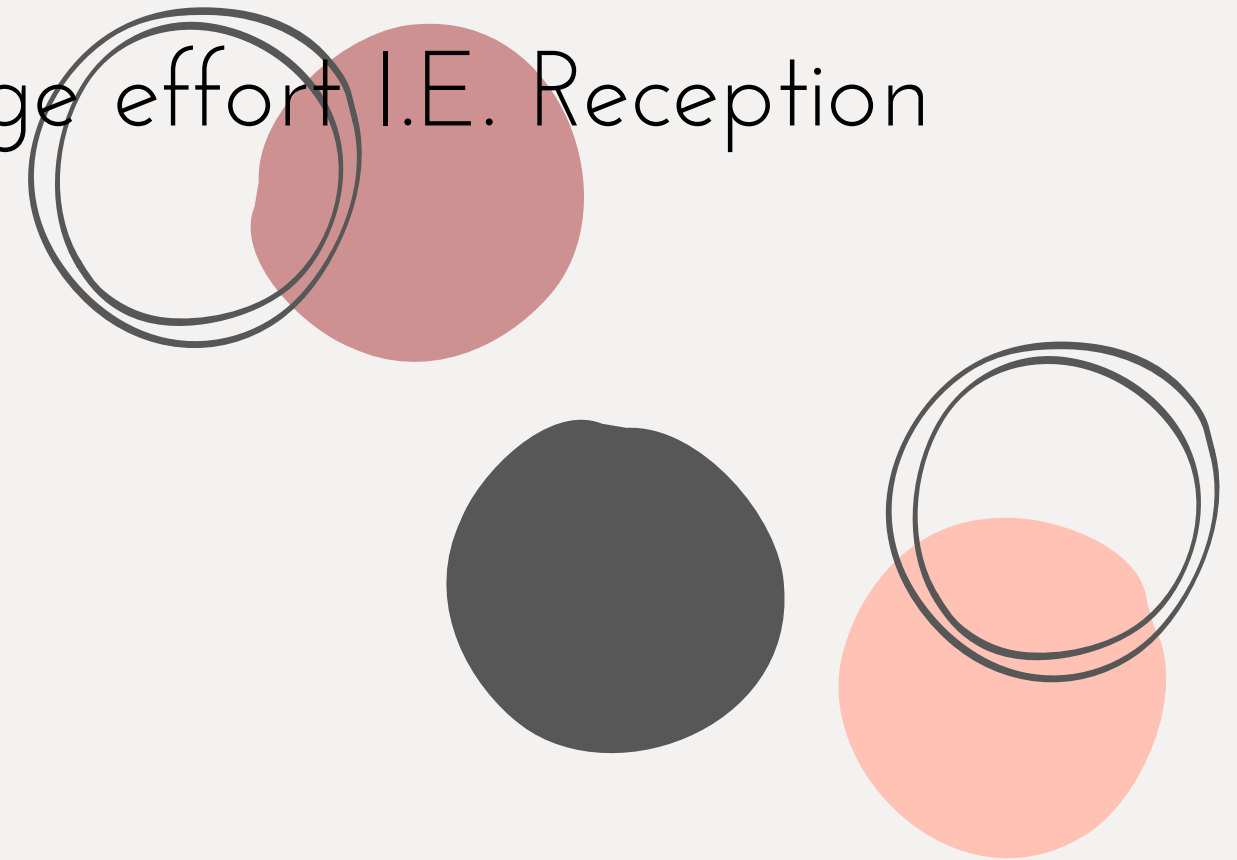


- Held 2 patient led THN Training Parties at the Chili and Chat Group

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LESSONS LEARNED

- Reminder phone calls are effective
- Need to establish workflow for when SUD nurse on vacation to hardwire the change
- Need to identify clinic champions to support the change effort I.E. Reception for PROMIS Scale
- Need for dedicated time for BOOST QI work
- Need for regular booked meeting times
- Delegate tasks



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LOOKING FORWARD

Pat on the Back

- Positive reinforcement for patients who are doing well on OAT
- phone calls, acknowledgement card, gift cards

Lean on Me Cards

- Patient developed resiliency cards
- words of encouragement that patients can reflect on during during difficult times (feeling angry, sad, stressed and or frustrated)



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CONTACT DETAILS

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