

BOOST Collaborative

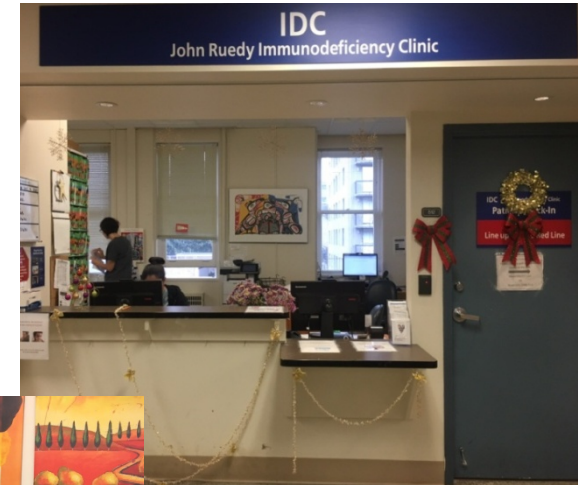
Learning Session 1

Brynn Grierson PCM
Vickie Lau CNL
Eric Eligh RN



JRC Collaborative Team

- **Team Name:** John Ruedy Clinic
- HIV Primary Care Clinic
- St Paul's Hospital 5th floor Burrard Building
- 1350 Active Patients



JRC Collaborative Team

Team members:

Brynn Grierson Patient Care Manager

Vickie Lau Clinic Nurse Leader

Dr Sarah Stone Physician Lead

Eric Eligh Substance Use Nurse

Honorary Member - Dr Cole Stanley



Aim Statement

- We aim to provide care in a trauma informed and culturally competent interdisciplinary team environment to address the substance use needs of our patients with the goals of –
 - **80%** of patients with an Opioid use disorder on OAT
 - **90%** of patients on OAT have optimal dose
 - **80%** of patients on OAT are on therapy for 6 months or greater without interruption
 - **80%** of UDS screens are negative for fentanyl



Population of Focus

- HIV primary care patients with substance use disorder
- **129** patients with the 304.0 code in problem list



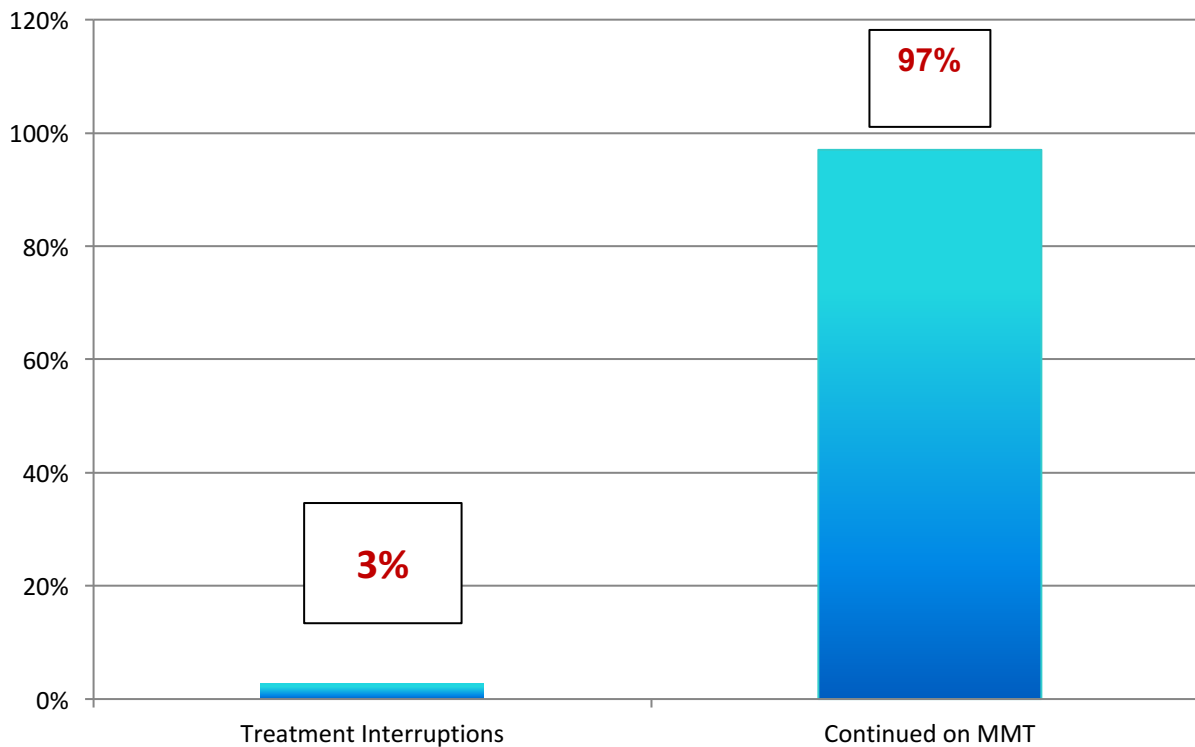
Changes Tested

- New workflow of reception tasking SUD nurse with **missed MMT doses**
- **Reminder Phone** calls the day of MMT renewal
- Measuring treatment interruption and treatment continuation



Changes Tested

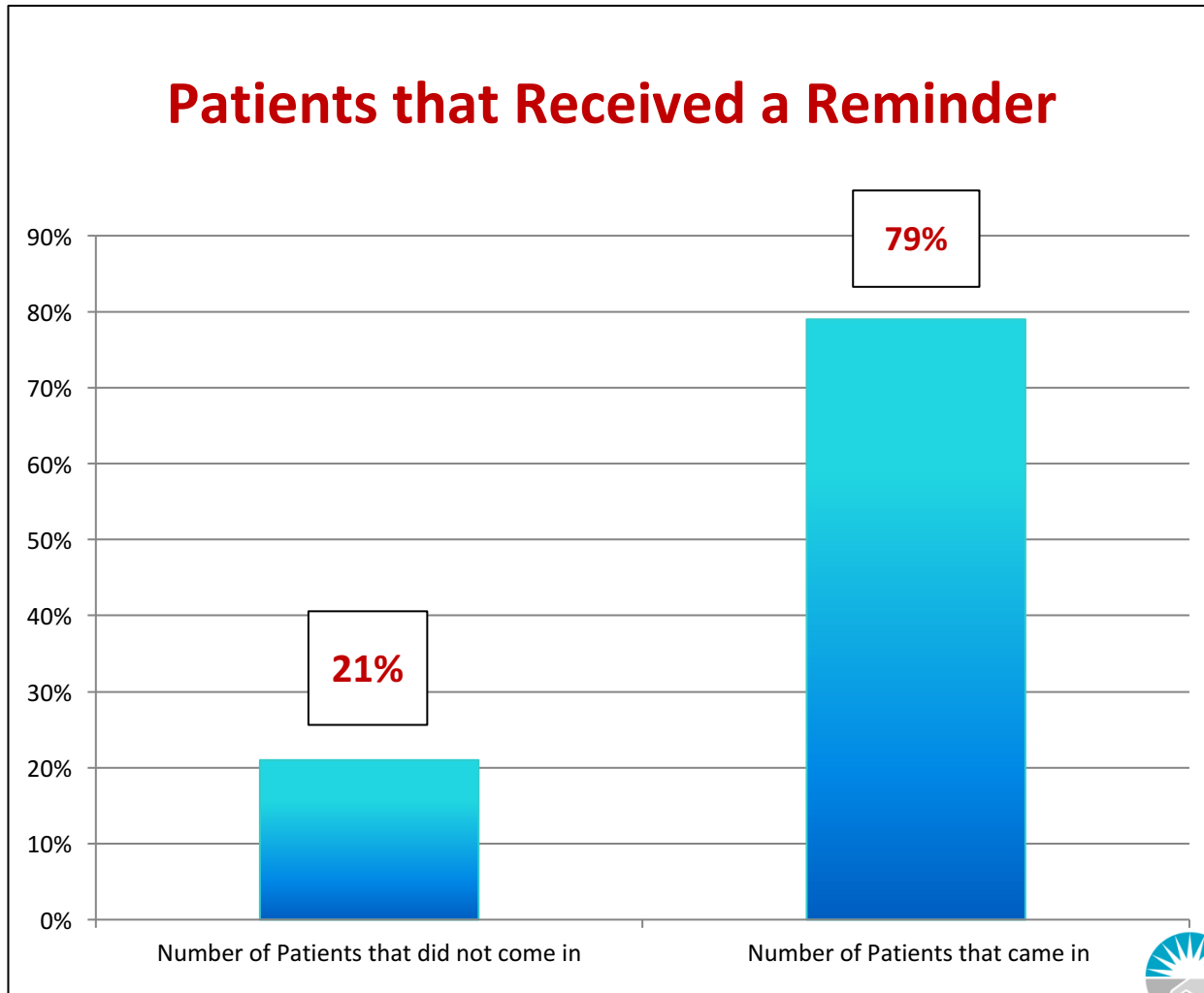
MMT Renewal and Interruptions October 27th- November 29th 2017



Best-Practices in
ORAL OPIOID AGONIST
THERAPY Collaborative

Changes Tested

Patients that Received a Reminder



Best-Practices in
ORAL OPIOID AGONIST
THERAPY Collaborative

Lessons Learned

- Smaller than expected POF
- Majority of patients self manage independently
- Opportunities for Improvement- increasing stored queries for Suboxone and Kadian renewal
- EMR QI Team aware of need for other stored queries
- Once current PDSA cycle complete, workflow can be implemented permanently in reception routine



Looking forward...

- Continue with PDSA cycle
- CNL to do chart review to determine baseline treatment interruption
- Move forward with review of Pharmacy MMT notification after phone reminders PDSA



Contact Information

- Brynn Grierson Patient Care Manager
 - Bgrierson@providencehealth.bc.ca
- Vickie Lau Clinic Nurse Leader
 - vlau@providencehealth.bc.ca
- Dr Sarah Stone Physician Lead
- Eric Eligh Substance Use Nurse
 - Eeligh@providencehealth.bc.ca

