

FOHR!!!



Focus on Okanagan HIV Response

"The Course" (Aim Statement)

Over the next 12 months (Jan 2011—Jan 2012), we will implement improvements to optimize the care of HIV patients by focusing on prevention, early detection, treatment/medication adherence, client satisfaction and retention. Our population of focus is marginalized persons and those who are not engaged with HIV services in the Okanagan area.



"The Clubhouse"



*Clinic may not appear exactly as shown



"The Players"

HIV Collaborative Team

Dr. Heather McDonald (HIV Lead) Darrell Manderson (RN HIV Lead)
 Adam Wylie (Coordinator, OUH) Erika Schrank (Admin Coordinator, OUH)
 Dr. Michael Murphy (Community GP) Dr. Dwight Ferris (ID Specialist, KGH)
 Shannon McCarthy (IH Leadership) Andrew Hughes (IH Leadership)

Outreach Urban Health Team

The OUH interprofessional Primary Health Care team provides a variety of social and clinical services that are essential to meeting the aims of our program including:

- ◆ General Practitioners
- ◆ Nursing (full scope)
- ◆ Social Work
- ◆ Mental Health and Addictions Counseling
- ◆ Tuberculosis Surveillance (Education, Testing)
- ◆ Psychiatry
- ◆ Infectious Disease Consultation
- ◆ Aboriginal Patient Navigation
- ◆ Contracted Services (Chiropractic, Podiatry)
- ◆ Pharmaceutical Support and Coordination

Program Description

While team FOHR is based out of the Outreach Urban Health center, **interprofessional** support will not be limited to OUH; all Interior Health **Community Integrated Health Services** may be utilized to support the HIV program. Although team FOHR is championed by key clinical, administrative and senior management leads, the heart of our program is **partnerships**.

The self evident mantra of **working together** is reflected by more than half a decade of client centered practice and purposeful program development focused on care of **marginalized populations**. Understanding that community is essential to client care, we are proud to be part of the Partners In Community Collaboration (PICC) group which brings together front line community agencies, Health Authority and Ministry services to **case manage** and support our most vulnerable clients.

- ◆ 2008 - OUH physician participates in HIV Preceptorship at IDC, St. Paul's, Vancouver
- ◆ 2008 - OUH receives ID specialist sessions (Dr. Dwight Ferris, KGH)
- ◆ 2010 - 31 HIV Clients Actively Managed by OUH [71% Significant A&D Issue—74% Documented MH Issue]
- ◆ 2011 - OUH (Team FOHR) joins the Provincial HIV Collaborative

PICC

Partners in Community Collaboration (PICC) is a community partnership which exists in removing barriers to appropriate services for disadvantaged individuals. PICC serves a variety of disciplines within the health authority of Interior Health with a variety of care paths agencies. In general, PICC aims to address social, economic and environmental issues that impact the health of clients. Specifically PICC aims to increase services responding with holistic continuum of care for clients and decrease the number of discharges and hospitalizations in Kelowna.

PARTNERS IN COMMUNITY COLLABORATION

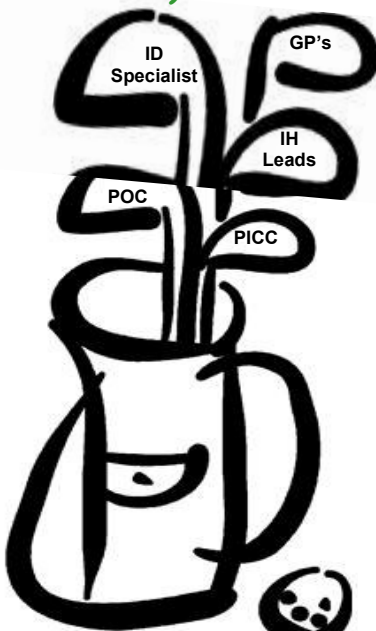
Individually We Change Today, Collectively We Change Tomorrow

Structure

- ◆ First line staff meet once a week for one hour
- ◆ Introductions
- ◆ Confidentiality agreement signed (information shared is only relevant to service needs of client)
- ◆ A facilitator starts meeting
- ◆ Checkwise progression of staff who bring forward clients with service coordination case management needs

Client Engagement Process

"Our Clubs" (Resources)



"Scorecard" (Measurables Achieved)

- HIV Primary Care Visits (>1 in Past 4 Months) = **81%**
- HIV Viral Load (>1 Test in Past 4 Months) = **77%**
- Antiretroviral Therapy Uptake among those in need of ART = **N/A**
- Achieving Maximal HIV Virologic Control if prescribed ART = **95%**
- Patient Experience (Patient Access Survey) = **N/A**