



# Interior Health

## Consent for Release of Confidential Information for use by Outreach Urban Health

Date: \_\_\_\_\_

Name of Client: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

### Written Consent

I \_\_\_\_\_ hereby authorize Outreach Urban Health Staff  
(i.e. physician, nurse, SW, psychiatrist) to share/discuss pertinent information from my health  
record with the following community agencies when it is in the best interest of my care;

- ☐ Living Positive
- ☐ Ministry of Social Development
- ☐ Other (please name) \_\_\_\_\_
- ☐ Other (please name) \_\_\_\_\_

Information shared/discussed may include my medical treatment, diagnosis and/or case history  
and will be for the purposes of case planning, community referral, case conferencing and/or,  
information gathering.

I would like the following restrictions or limitations placed on the release of information:

\_\_\_\_\_  
\_\_\_\_\_

This consent is valid for \_\_\_\_ years/months/days and will expire on \_\_\_\_\_.

\_\_\_\_\_  
Name of Person Giving Consent

\_\_\_\_\_  
Signature of Person Giving Consent

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Date

**\*\*Consent may be revoked at any time by submitting a  
"Provision to Revoke Consent" form to Outreach Urban Health\*\***



### Provision to Revoke Consent

I \_\_\_\_\_ hereby revoke authorization for the release of any information, for the purposes and dates as stated above.

\_\_\_\_\_  
Name of Person Giving Consent

\_\_\_\_\_  
Signature of Person Giving Consent

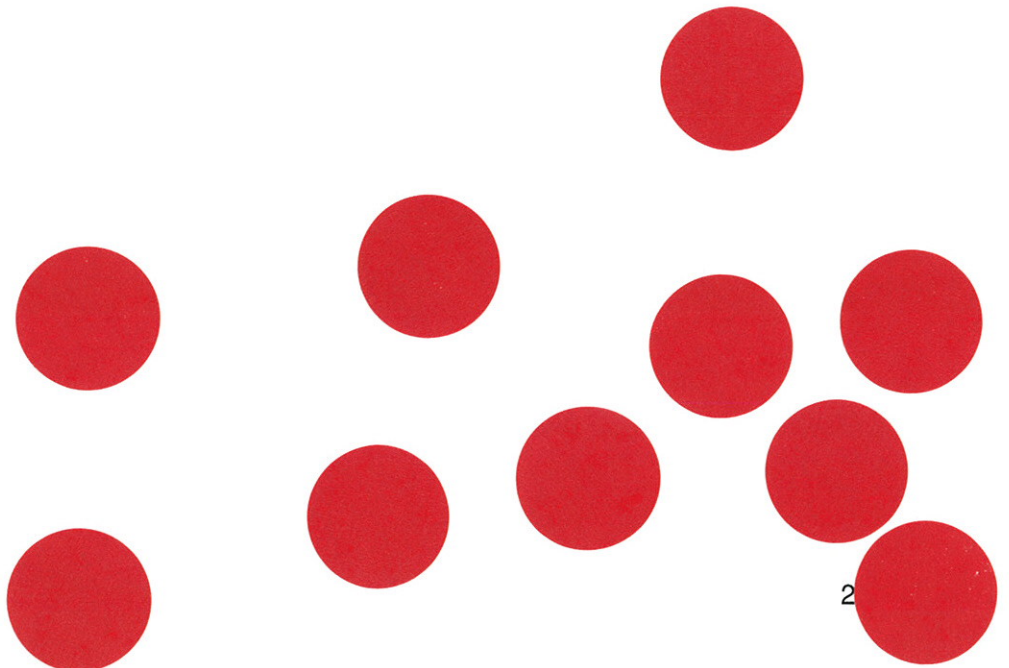
\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Date

**Please inform an OUH staff member directly and provide them with a copy of the Signed Revoke Consent form for their records. Thank you.**

Copies to: Client (representative or guardian) and OUH Chart.



Outreach Urban Health  
Immuno-deficient Client  
**Nursing Flow Sheet**

**Printed Information:**

- ☐ Pharmanet  
☐ iPHIS (Health Passport)

**CLIENT  
IDENTIFICATION**

Date: \_\_\_\_\_

Reason for Visit: ☐ Unwell ☐ Routine ☐ Other: \_\_\_\_\_

Mood \_\_\_\_\_ Dreams \_\_\_\_\_ Adherence \_\_\_\_\_ Missed Doses \_\_\_\_\_

Weight: \_\_\_\_\_ kg Height: \_\_\_\_\_ cm B/P: \_\_\_\_\_ Resp: \_\_\_\_\_ Pulse: \_\_\_\_\_ O2: \_\_\_\_\_ Temp: \_\_\_\_\_

**Routine Investigations**

LMP: \_\_\_\_\_ ☐ Bone Density (over 50)

Last PAP: \_\_\_\_\_ ☐ Chest X-ray

Last STI Screen: \_\_\_\_\_

Last Mammogram: \_\_\_\_\_

Pregnancy Test: \_\_\_\_\_

Testicular Health: \_\_\_\_\_

Rectal Exam: \_\_\_\_\_

Dental Exam: \_\_\_\_\_

Cigarettes: \_\_\_\_\_

Substance Use: \_\_\_\_\_

**Blood Tests**

☐ Routine CD4/VL (Q1,Q3) ☐ Hep A/B/C, RPR, toxo  
**\*Do not order if immune**

☐ Urine Drug Screen (PRN) ☐ Urinalysis (Alb/Cr) (Q3)

☐ HIV resistance/genotype (PRN) ☐ HLA B5701  
(Once) **(prior to Abacavir med change)**

☐ Other: \_\_\_\_\_  
(ALT,AST,CR,GFR) (Q1, Q3)  
(Cholesterol)  
Lytes

**Systems:** ☐ Cardiac ☐ Respiratory ☐ Liver/Hepatic (AST, ALT) ☐ Renal (CR/GFR) ☐ Skin ☐ GU/Gyne

**Vaccinations Due: \*\*Refer to iPHIS\*\*:**

☐ Hepatitis A ☐ Hepatitis B ☐ Flu Shot ☐ Pnuemovax  
☐ Tetanus/Dip ☐ Meningococcal C ☐ TB Skin Test

**Opportunistic Infection Medications/Prophylaxis - History:**

Med: \_\_\_\_\_ Start: \_\_\_\_\_ Stop: \_\_\_\_\_

Med: \_\_\_\_\_ Start: \_\_\_\_\_ Stop: \_\_\_\_\_

Med: \_\_\_\_\_ Start: \_\_\_\_\_ Stop: \_\_\_\_\_

OI: \_\_\_\_\_ When: \_\_\_\_\_ Hospital?: ☐ Yes ☐ No LOS: \_\_\_\_\_  
(Last 12 months)

**Follow-up Appointments**

	Date	Time
Doctor: _____	_____	_____
Nursing: _____	_____	_____
Social Worker: _____	_____	_____
Addictions Counsellor: _____	_____	_____

Transportation Requests? ☐ Yes ☐ No \_\_\_\_\_

**\*\*VERIFY CONTACT INFORMATION\*\***

Patient's Cell Number: \_\_\_\_\_ ☐ OK to leave message

Home or Message Number: \_\_\_\_\_ ☐ OK to leave message

Notes: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Reason for Visit: ☐ Unwell ☐ Routine ☐ Other: \_\_\_\_\_HIV Risk Factor: ☐ IV ☐ MSM ☐ Unknown      Discordant Partner: ☐ Yes ☐ No ☐ Male ☐ Female

Most recent blood work? Date: \_\_\_\_\_ CD4= \_\_\_\_\_ HIV viral load \_\_\_\_\_

Nadir: \_\_\_\_\_ Seroconversion: \_\_\_\_\_

**Baseline HIV Bloodwork:**

HBsAg: \_\_\_\_\_ HBsAb: \_\_\_\_\_ HBcAb: \_\_\_\_\_

AntiHAV: \_\_\_\_\_ HCVAb: \_\_\_\_\_ Toxoplasmosis: \_\_\_\_\_

RPR: \_\_\_\_\_ HLA-B5701: \_\_\_\_\_

**Currently on ARVs?** ☐ No ☐ Yes If yes, specify: \_\_\_\_\_Adherent: ☐ Yes ☐ No Missed Doses? \_\_\_\_\_

Other medications: \_\_\_\_\_

**Allergies:** \_\_\_\_\_**Most Recent Test Dates:**

STI Screen: \_\_\_\_\_ Pap: \_\_\_\_\_ Mammogram: \_\_\_\_\_

Preg Test: \_\_\_\_\_ Chest X-ray: \_\_\_\_\_ Testicular: \_\_\_\_\_

Dental Exam: \_\_\_\_\_ Eye Exam: \_\_\_\_\_ Rectal Exam: \_\_\_\_\_

**Current/History Opportunistic Infections:**Date: \_\_\_\_\_ OI: \_\_\_\_\_ Hosp: ☐ Yes ☐ NoDate: \_\_\_\_\_ OI: \_\_\_\_\_ Hosp: ☐ Yes ☐ NoDate: \_\_\_\_\_ OI: \_\_\_\_\_ Hosp: ☐ Yes ☐ No**Medical History:** \_\_\_\_\_**Vaccination History:**☐ Hepatitis A Date: \_\_\_\_\_☐ Hepatitis B Date: \_\_\_\_\_☐ Tetanus/Dip Date: \_\_\_\_\_☐ TB Skin Test (Q yr) Date: \_\_\_\_\_☐ Pneumovax (Q 5yr) Date: \_\_\_\_\_☐ Flu Shot (Q yr) Date: \_\_\_\_\_☐ Meningococcal C Date: \_\_\_\_\_☐ **Waiting for transfer of records****Follow-up Appointments****Doctor:** \_\_\_\_\_ **Date** \_\_\_\_\_ **Time** \_\_\_\_\_**Nursing:** \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_**Social Worker:** \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_**Addictions Counselor:** \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_**Clinic Orientation****HIV education and support services:**☐ Offer CD4 / VL/ newly diagnosed booklets☐ Websites advised (i.e. NAM, CATIE, AIDSMAP)☐ Discuss legal requirements regarding disclosure☐ Newly diagnosed courses**Self-care:      *\*\*Offer Calendar\*\****☐ CD4 / VL☐ Blood requisitions Q 1-2 monthly at lab, prior to clinic visit☐ Nurses appointments = 1/month; vaccines, yearly PAP/STI☐ Regular Drs Appointments☐ Eye Appt (Q year/optho) ☐ Dental Appt (Qualify GMDC?)**Referrals:** ☐ Social Work ☐ A & D ☐ Other: \_\_\_\_\_**Intake completed by:** \_\_\_\_\_**Notes:** \_\_\_\_\_



Outreach Urban Health  
Immuno-deficient Client  
First Contact AssessmentCLIENT  
IDENTIFICATION

Date: \_\_\_\_\_

## Printed Information:

- ☐
- Pharmanet
- 
- ☐
- iPHIS (Health Passport)

Date of Diagnosis: \_\_\_\_\_ ☐ New DiagnosisCurrent GP: \_\_\_\_\_ ☐ Transfer – Previous Provider: \_\_\_\_\_

Consent Releases: ☐ Medical Record Consent – From: \_\_\_\_\_  
☐ Pharmanet Consent (verbal)  
☐ Community Consent ☐ Recent Bloodwork? \_\_\_\_\_

## Type of Accommodation

- |   |                                  |
|---|----------------------------------|
| <input type="checkbox"/> House/Apartment            | <input type="checkbox"/> Shelter |
| <input type="checkbox"/> Treatment/Recovery House   | <input type="checkbox"/> NFA     |
| <input type="checkbox"/> Staying with family/friend | <input type="checkbox"/> Other   |

## Medical Coverage:

MSP: ☐ Yes ☐ No ☐ Other Health Insurance: \_\_\_\_\_Med: ☐ Pharmacare ☐ Plan G ☐ Other: \_\_\_\_\_

## Employment / Income Information

- ☐ Employed full-time  
☐ Employed part-time  
☐ Disability Income (PWD, CPP, etc.)  
☐ Social Assistance  
☐ Nutritional Supplement (MSD)  
☐ Transportation Subsidy (MSD)  
☐ Financial Support from partner/family  
☐ Other: \_\_\_\_\_

## Residency:

- ☐ BC - How long: \_\_\_\_\_  
☐ Other: \_\_\_\_\_

Ethnicity: ☐ Aboriginal ☐ First Nations ☐ Status

## Social Support and Service Utilization

- ☐ Partner/Family/Friends  
☐ Living Positive  
☐ Other:  
☐ Case Manager:

How would you rate your mood (1-10)? \_\_\_\_\_

Would you benefit from a Mental Health Assessment? ☐ Yes ☐ NoMental Health Diagnosis: ☐ Yes ☐ No \_\_\_\_\_

MRC: \_\_\_\_\_

Active/History of Substance Use: ☐ Smoking \_\_\_\_\_  
☐ Alcohol \_\_\_\_\_  
☐ Drugs \_\_\_\_\_

## PATIENT CONTACT INFORMATION

Patient's Cell Number: \_\_\_\_\_ ☐ OK to leave messageHome Number: \_\_\_\_\_ ☐ OK to leave messagePatient address: \_\_\_\_\_ ☐ OK to send lettersEmergency Contact: \_\_\_\_\_ ☐ OK to phone

Are they aware of patients HIV status

☐ Yes ☐ No

Signature: \_\_\_\_\_ Printed Name: \_\_\_\_\_

# We want to hear from you...

## PATIENT SATISFACTION SURVEY – CONFIDENTIAL – NO NAME REQUIRED

Please take a moment to let us know how we are doing. After you have completed the survey, please place it in the Survey Drop Box.

### PATIENT ACCESS SURVEY

1. How would you rate your satisfaction with getting through to the office (either by phone or in person)?

☐ Excellent      ☐ Very Good      ☐ Good      ☐ Fair      ☐ Poor

2. How would you rate your satisfaction with the length of time you waited to get your appointment today?

☐ Excellent      ☐ Very Good      ☐ Good      ☐ Fair      ☐ Poor

3. How would you rate your satisfaction with the personal manner of the person you saw today (courtesy, respect, sensitivity, friendliness)?

☐ Excellent      ☐ Very Good      ☐ Good      ☐ Fair      ☐ Poor

4. How would you rate your satisfaction with the time spent with the person you saw today?

☐ Excellent      ☐ Very Good      ☐ Good      ☐ Fair      ☐ Poor

5. Did you see the clinician or staff member that you wanted to see today?

☐ Yes      ☐ No

6. What services do you use at Outreach Urban Health?

☐ Doctor      ☐ Nurse      ☐ Social Work      ☐ A & D Counsellor      ☐ Psychiatrist

☐ Chiropractor      ☐ Podiatrist      ☐ Acupuncture

What do you like about OUH? What could we improve?

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Please do tests as checked  
Q 4 Months  
Chlamydia & Gonorrhea - urine  
Chlamydia & Gonorrhea - swabs (include location)  
BV, Yeast, Trich (1 swab each)  
HIV  
HAV sAB; HBV sAg/sAb; HCV sAB

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