



The Pharmacy Role in OAT: Improving Outcomes Through Better Communication

George P. Budd, Pharm.D., B.Sc. Pharm, R.Ph.

October 18, 2018



Objectives

- An outline of ‘the day in the life of a pharmacist’ to give the BOOST teams a better idea of their workflow, understanding the process around why scripts are entered into Pharmanet in the morning instead of after pick up, etc.
- How to develop a closer collaboration with community pharmacies
- What is the missed dose notification protocol at the moment
- How can the pharmacist and provider work together to improve the notification system
- Reliability of Pharmanet data
- How can pharmacy/pharmacist contribute in addressing the OD crisis
- Participation Agreement-MoH



A day in the life of a pharmacist

- An outline of ‘the day in the life of a pharmacist’ to give the BOOST teams a better idea of their workflow, understanding the process around why scripts are entered into Pharmanet in the morning instead of after pick up, etc.



Releasing BUP/NX Prescription

- A pharmacist must be present to release the buprenorphine/naloxone prescription to a patient. This function cannot be delegated to a pharmacy technician or any other pharmacy support staff.
- If a prescriber orders the buprenorphine/naloxone for daily dispense, the pharmacist is not required to observe the patient ingesting the dose.



Releasing BUP/NX Prescription (Cont)

- If a prescriber orders the buprenorphine/naloxone to be dispensed as a 'Daily Witnessed Ingestion' or 'DWI', the pharmacist must directly observe the patient placing the medication under the tongue.
- If take home doses (carries) are prescribed, the first dose does not need to be witnessed, unless ordered by the prescriber.
- If a patient misses a dose, they cannot receive the missed dose at a later date.



Releasing Methadone Maintenance Prescription

- With respect to witnessed ingestion doses, the pharmacist must directly observe the patient ingesting the medication and be assured that the entire dose has been swallowed.
- With respect to take-home doses the first dose (whether it is stated on the prescription or not) must be a witnessed ingestion.
- Delivery of methadone is **prohibited** under federal legislation except as provided for in extraordinary circumstances according to *Professional Practice Policy (PPP-71) – Delivery of Methadone Maintenance Treatment*.



Releasing SROM Prescription

- A pharmacist must be present to release the SROM prescription to a patient. This function cannot be delegated to a pharmacy technician or any other pharmacy support staff.
- With respect to witnessed ingestion doses, the pharmacist must directly observe the patient ingesting the medication and be assured that the entire dose has been swallowed.
- If take home doses (carries) are prescribed, the first dose must be a witnessed ingestion.



Collaboration other health allies

- How to develop a closer collaboration with community pharmacies
- How can the pharmacist and provider work together to improve the notification system



OUD-Missed Doses

- What is the missed dose notification protocol at the moment(sending a fax to the clinic or calling the clinic?)



Missed Doses

- Any oral OUD prescription that has been processed and prepared but is not consumed or picked up by the patient on the prescribed day is considered cancelled and must be reversed on PharmaNet **before the end of the business day.**
- The pharmacist must notify the prescriber of any missed doses before the next scheduled release of medication. The notification document must be retained and filed with the prescription consistent



PharmaNet

- Reliability of Pharmanet data



Participation Agreement-MoH

- BC Fair PharmaCare program
 - Drug coverage
 - Pharmacy services coverage
- PharmaNet
 - Helps prevent prescription duplication and fraud
 - Helps identify drug-therapy problems
 - Promotes cost-effective use of drugs
 - Offers authorized health professionals the comprehensive, real-time information for making clinical decisions while providing care
 - Provides immediate adjudication of claims under the BC Fair PharmaCare program