



BRITISH COLUMBIA  
CENTRE *for* EXCELLENCE  
*in* HIV/AIDS

**Rolando Barrios, MD, FRCPC**  
**Senior Medical Director – VCH & BCCfE**

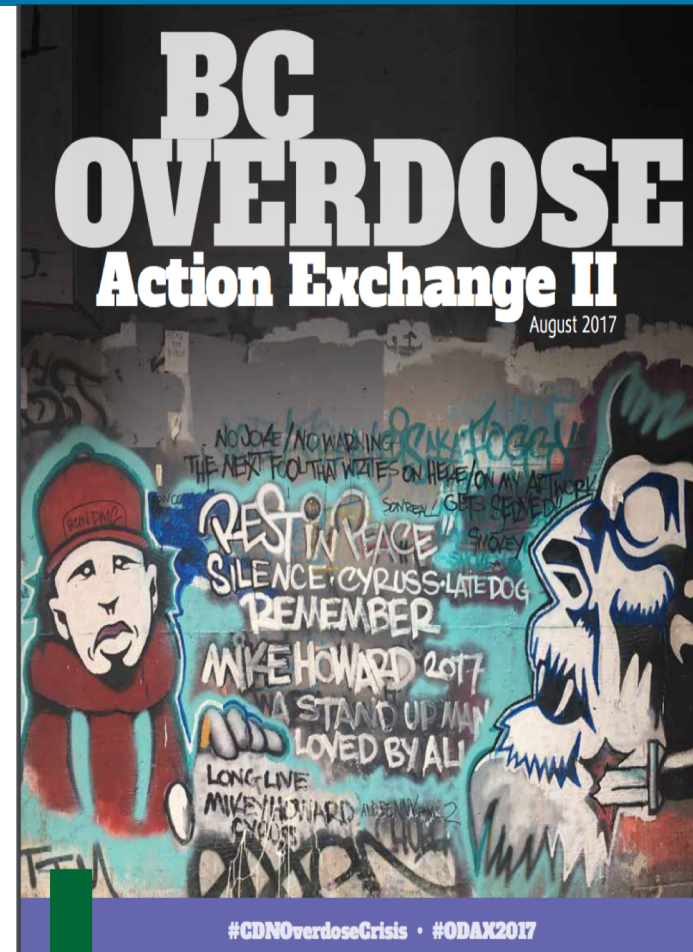
Thursday, January 17<sup>th</sup>, 2019

# Outline

- Science
- Gaps in care
- Quality improvement journey for Vancouver
- What success looks like
- Room for improvement

# What can we do about the OD crisis?

- Engage peers in program development and leadership
- Address contamination of the drug supply
- Support appropriate pain management therapies
- Build on the success of Overdose Prevention Sites
-  Expand and improve addiction treatment
- Align law enforcement efforts with public health
- Reform drug laws
- Address structural barriers and upstream factors
- Counter stigma against people who use drugs
- Implement targeted research, surveillance and evaluation initiatives



## Health officials eye injectable addiction treatment that could 'turn the tide of the opioid epidemic'



Sublocade has been approved by Health Canada

Jon Hernandez · CBC News · Posted: Jan 17, 2019 3:00 AM PT | Last Updated: 5 hours ago



Sublocade is injected once a month, warding off opioid cravings and withdrawal symptoms. (Sublocade.com)



# The science exists...

OPEN ACCESS

## Mortality risk during and after opioid substitution treatment: systematic review and meta-analysis of cohort studies

Luis Sordo,<sup>1,2,3</sup> Gregorio Barrio,<sup>4</sup> Maria J Bravo,<sup>1,2</sup> B Iciar Indave,<sup>1,2</sup> Louisa Degenhardt,<sup>5,6</sup>

Opioid Agonist Therapy (methadone or buprenorphine) is effective in suppressing illicit opioid use and reducing all cause and overdose mortality

The induction phase and the time immediately after leaving treatment with both drugs are periods of particularly increased mortality risk.

Australia

<sup>4</sup>Melbourne School of Population and Global Health, University of Melbourne, Melbourne, Australia

<sup>7</sup>Sector Best Practices, Knowledge Exchange and Economic Issues, European Monitoring Centre for Drugs and Drug Addiction (EMCDDA), Lisbon, Portugal

Correspondence to: G Barrio gbarrio@isciii.es

Additional material is published online only. To view please visit the journal online.

Cite this as: *BMJ* 2017;357:j1550 <http://dx.doi.org/10.1136/bmj.j1550>

Accepted: 17 March 2017

with opioid dependence that reported deaths from all causes or overdose during follow-up periods in and out of opioid substitution treatment with methadone or buprenorphine.

### DATA EXTRACTION AND SYNTHESIS

Two independent reviewers performed data extraction and assessed study quality. Mortality rates in and out of treatment were jointly combined across methadone or buprenorphine cohorts by using multivariate random effects meta-analysis.

### RESULTS

There were 19 eligible cohorts, following 122 885 people treated with methadone over 1.3–13.9 years and 15 831 people treated with buprenorphine over 1.1–4.5 years. Pooled all cause mortality rates were 11.3 and 36.1 per 1000 person years in and out of methadone treatment (unadjusted out-to-in rate ratio 3.20, 95% confidence interval 2.65 to 3.86) and reduced to 4.3 and 9.5 in and

on opioids. The induction phase onto methadone treatment and the time immediately after leaving treatment with both drugs are periods of particularly increased mortality risk, which should be dealt with by both public health and clinical strategies to mitigate such risk. These findings are potentially important, but further research must be conducted to properly account for potential confounding and selection bias in comparisons of mortality risk between opioid substitution treatments, as well as throughout periods in and out of each treatment.

### Introduction

Opioid dependence is a rising drug use disorder with substantial contribution to the global disease burden. The absolute number (age standardised prevalence) of people with opioid dependence worldwide increased from 10.4 million (0.20%) in 1990 to 15.5 million (0.22%)



Receiving treatment



Untreated

“...the all-cause mortality rate for patients receiving methadone maintenance treatment was similar to the mortality rate for the general population, whereas the mortality rate of untreated individuals using heroin was more than 15 times higher.”

Modesto-Lowe et al., 2010; Gibson, 2008; Mattick, 2003; Bell and Zador, 2000; Marsch, 1998

# Clinical Management Guidelines

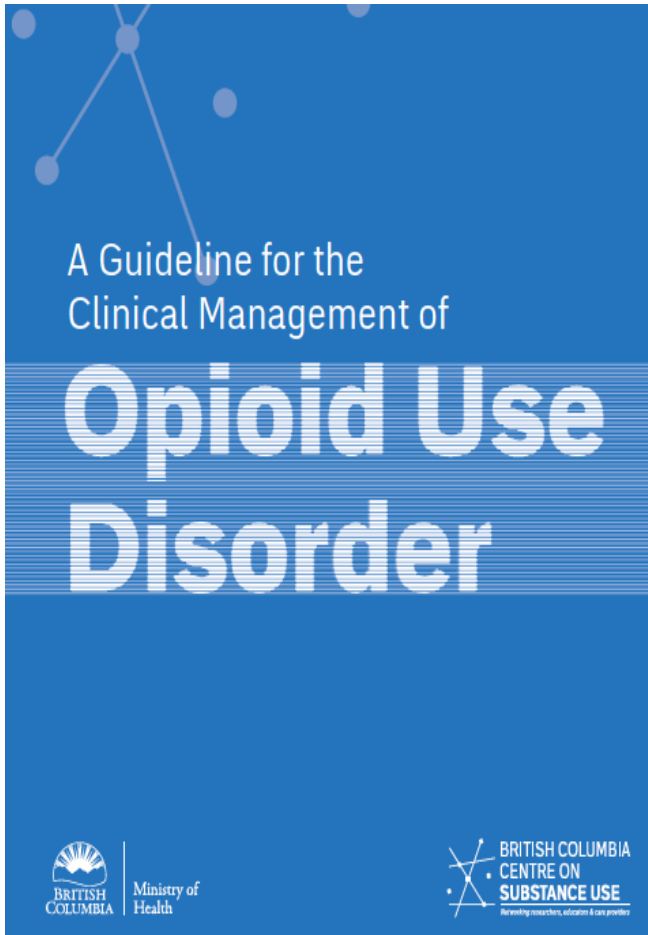
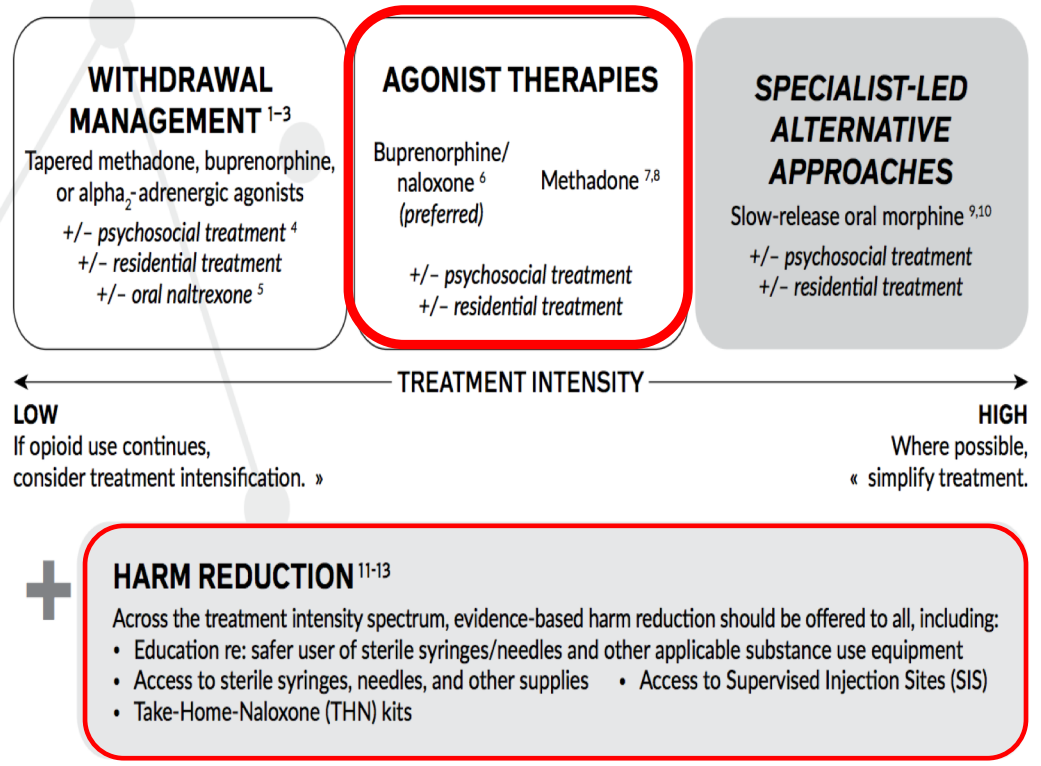


Table 1. Clinical management of opioid use disorder

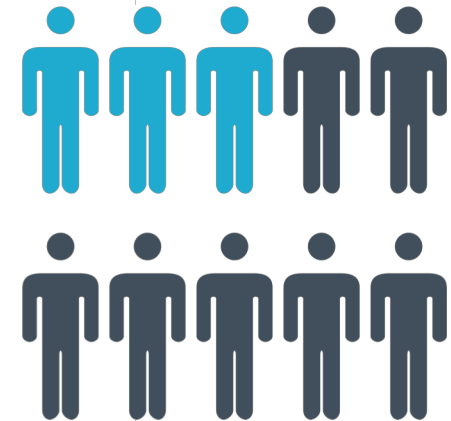


# BC OPIOID SUBSTITUTION TREATMENT SYSTEM

*Performance Measures  
2014/2015 - 2015/2016*



<b>55%</b>	<b>Receiving a Stabilization Dose of Methadone</b>
<b>42%</b>	<b>Retained at 6 months</b>
<b>32%</b>	<b>Retained at 12 months</b>



March 2017

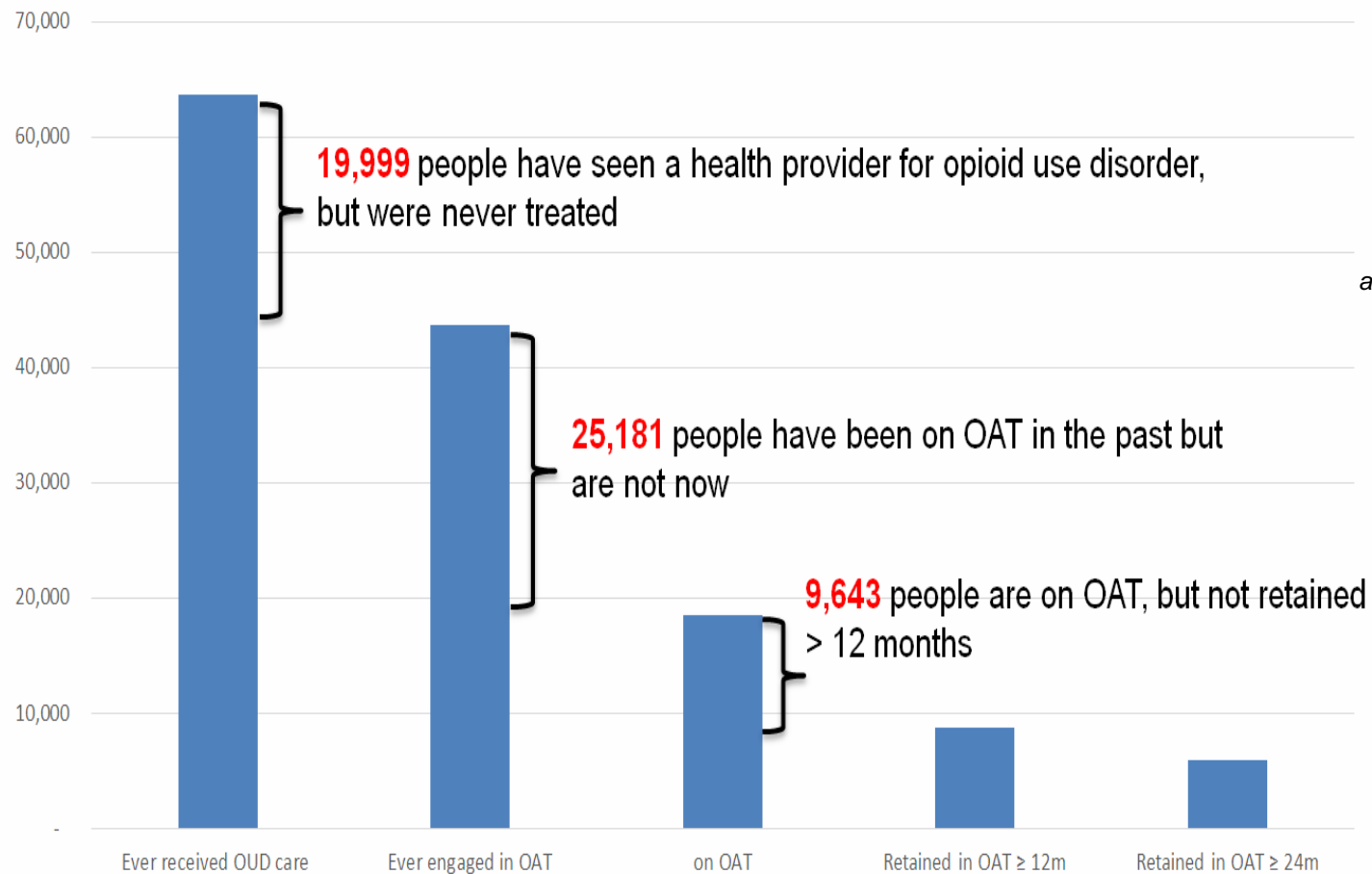


Office of the  
Provincial Health Officer



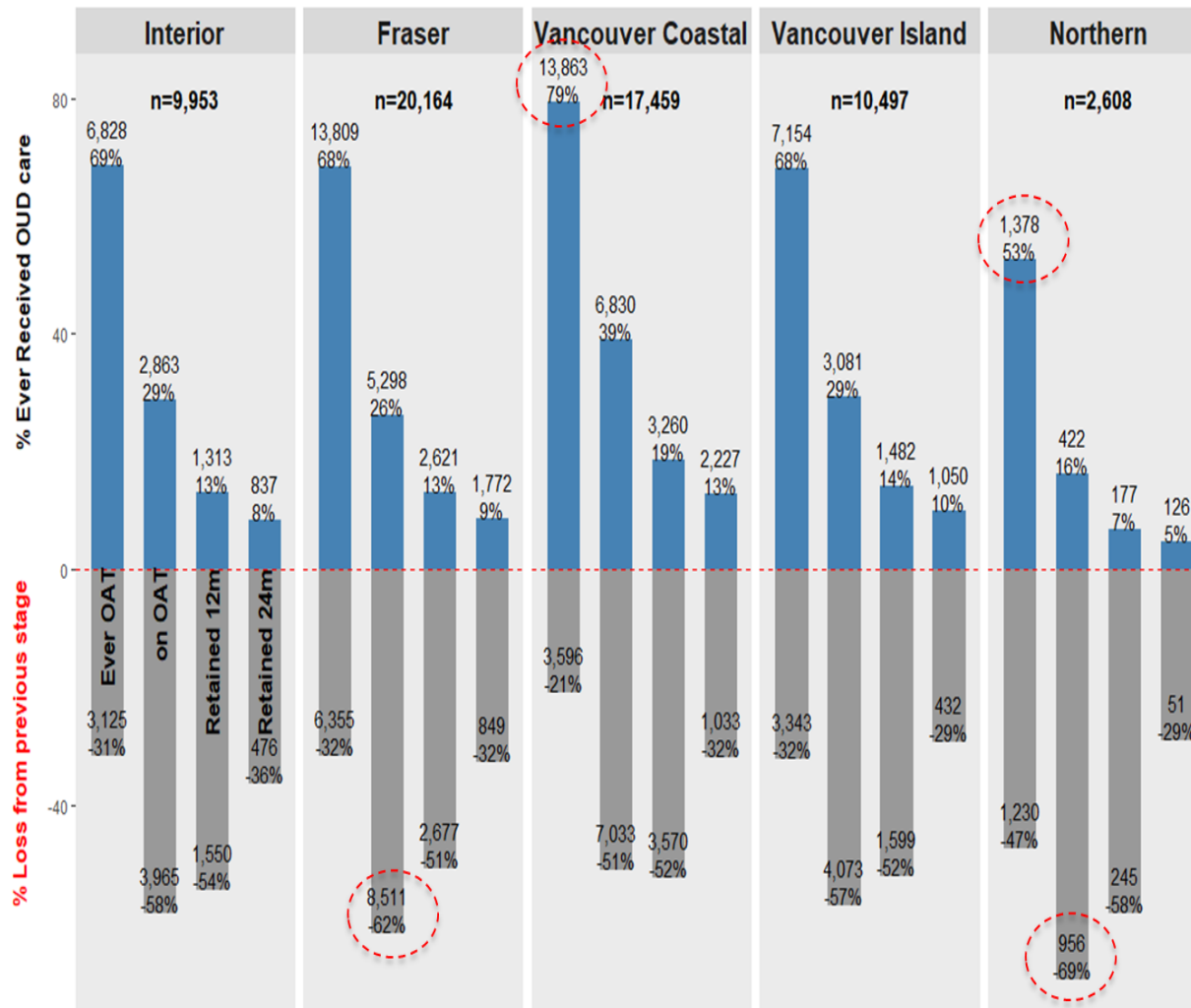
# OUD cascade of care: >80% ARE ON OAT

Cascade of care among PWOUD in BC



*Bohdan Nosyk  
On behalf of the  
Health Economic  
Research Unit  
at the BC Centre for  
Excellence in  
HIV/AIDS*

# OUD cascade of care



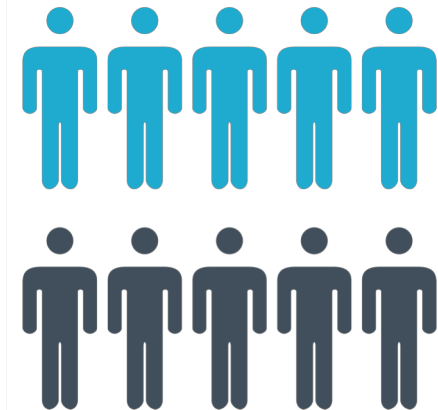
Bohdan Nosyk  
 On behalf of the  
 Health Economic  
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 at the BC Centre for  
 Excellence in  
 HIV/AIDS

OPEN

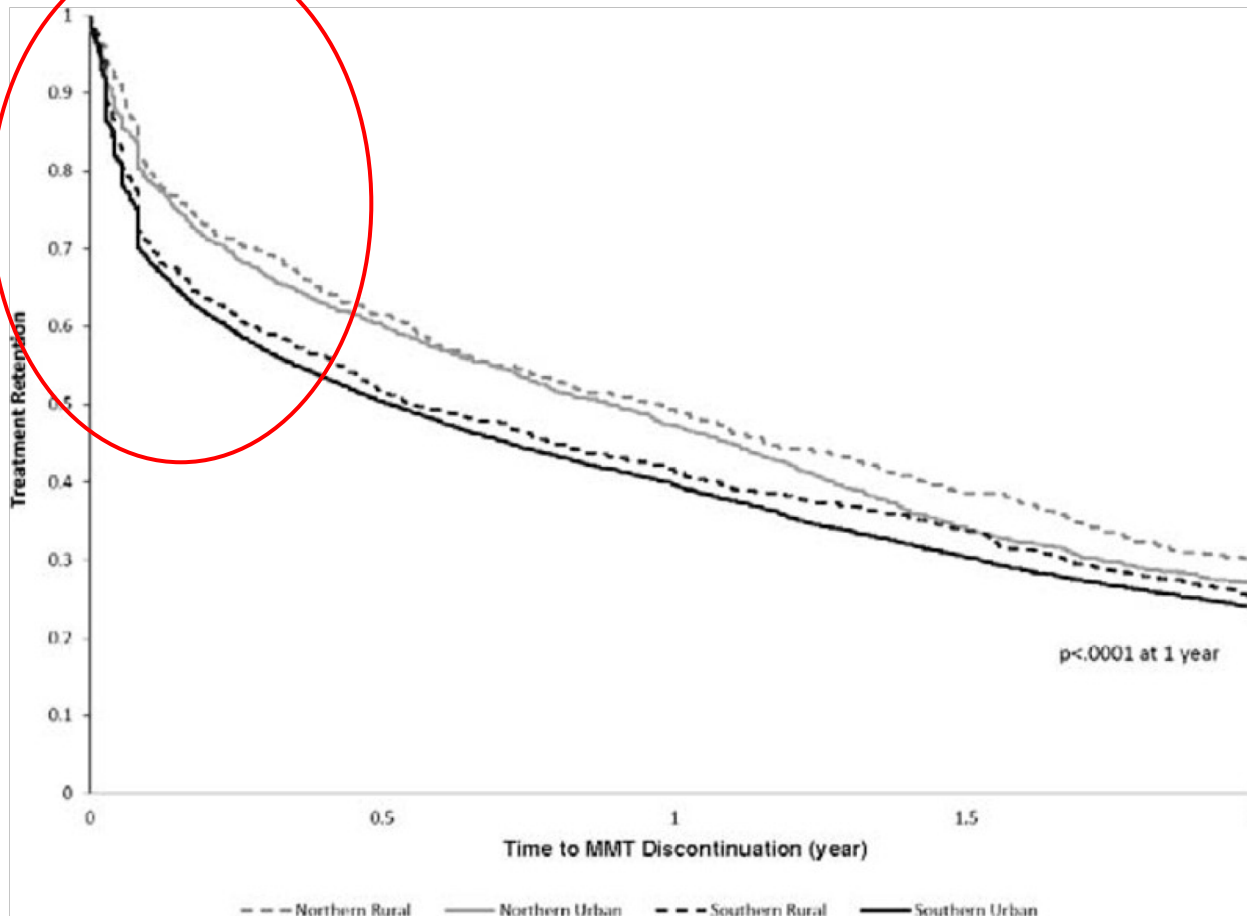
# Evaluating the Effectiveness of First-Time Methadone Maintenance Therapy Across Northern, Rural, and Urban Regions of Ontario, Canada

Joseph K. Eibl, PhD, Tara Gomes, MHSc, Diana Martins, MSc, Ximena Camacho, MMath, David N. Juurlink, MD, Muhammad M. Mamdani, PharmD, Irfan A. Dhalla, MD, and David C. Marsh, MD

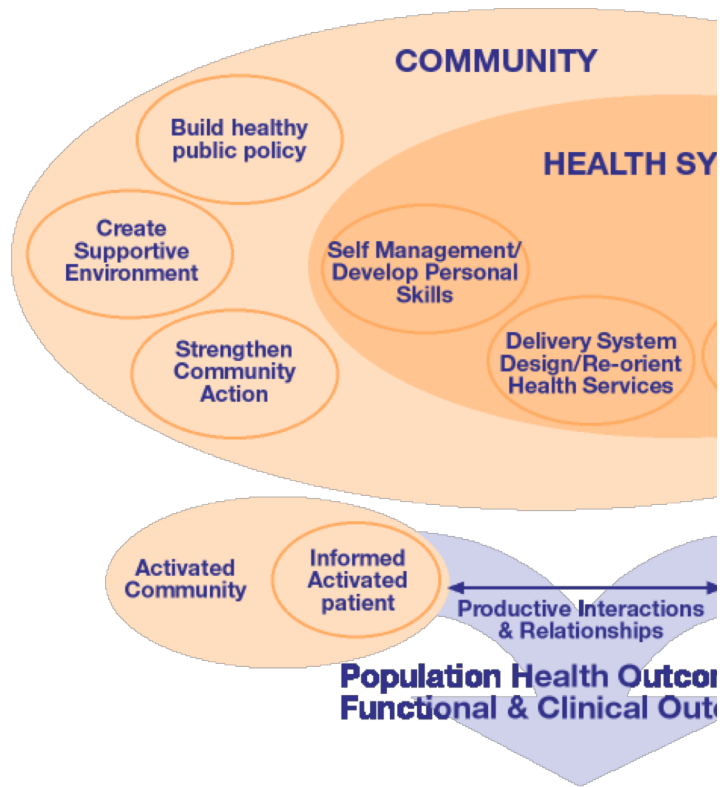
<b>17,211</b>	<b>Patients on the Ontario Drug Database</b>
<b>49%</b>	<b>Retained at 12 months – Northern Rural Region</b>
<b>47%</b>	<b>Retained at 12 months – Northern Rural Region</b>
<b>40.6</b>	<b>Southern Urban and Rural Regions</b>



# Time to discontinuation



# “Opioid use disorder is best conceptualized as a chronic relapsing illness.”



## Essential elements of the Chronic Care Model - Health Care Organization

- Self-management support
- Delivery system design
- Decision support
- Clinical information systems
- Community-based treatment and resources

Created by: Victoria Barr, Sylvia Robleson, Brenda Marin-Link, Lisa Underhill, and  
Adapted from Glasgow, R., Orleans, C., Wagner, E., Curry, S., Solberg, L. (2001). Does it  
improve prevention? *The Milbank Quarterly*, 79(4), and World Health Organization, Health  
Association. (1986). *Ottawa Charter of Health Promotion*.



# September 2017 – December 2018

## QI Journey



**17 teams**

**Various services:**

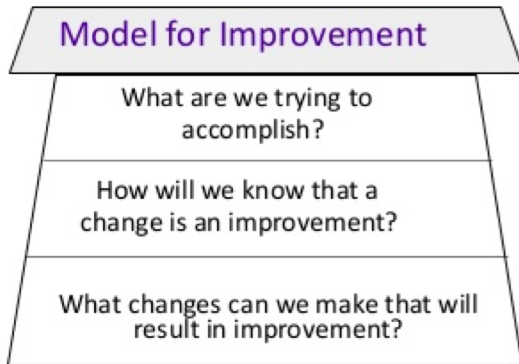
**Primary Care**

**Substance Use**

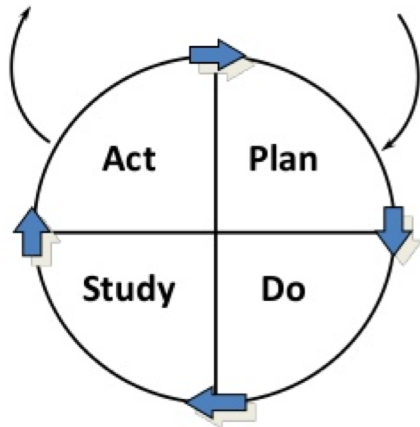
**Mental Health**

**Supported by  
stabilization and  
outreach services**

# What were we trying to accomplish?



← Aims



**To provide equitable access to integrated, evidence-based care to help our population of clients with opioid use disorder**

# How will we know that a change is an improvement?

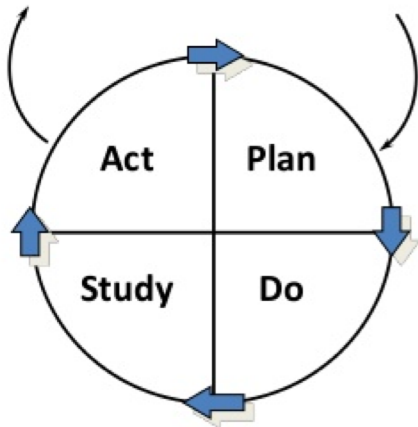
## Model for Improvement

What are we trying to accomplish?

How will we know that a change is an improvement?

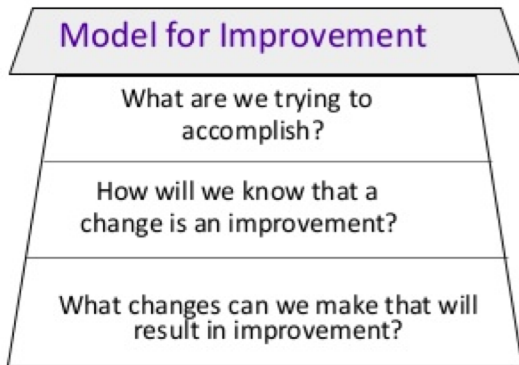
What changes can we make that will result in improvement?

← Measurements

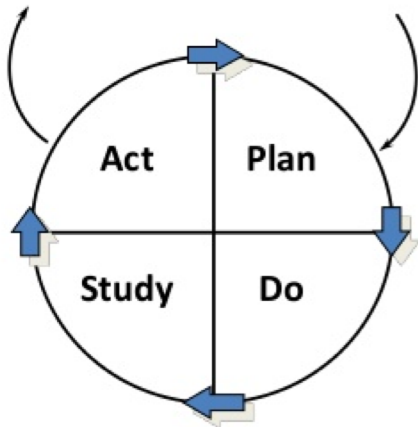


- **95% initiated on OAT**
- **95% retained in care (OAT) for  $\geq 3$  months**
- **50% average improvement in Quality of Life score**

# What changes can we make that will result in improvement?



← Change ideas



*The Improvement Guide  
Langley et al (1996)*

# Examples of changes ideas tested: Diagnosis and Treatment Initiation



Appointment reminder calls

Open up drop-in times



Liaising with Stabilization clinics



# Examples of small changes Treatment Retention

New starts and lost to care outreach



Develop a process not to end prescriptions on a Friday

Collaboration with other clinics for bridging prescriptions



**Notification/Alert**

Sending a letter to the pharmacy with client to ensure notification of missed doses



# Decision Support Tools: Standardized clinical data entry

## Tracking

- Standard diagnostic code
- Retention on therapy
- THN training
- Pharmacy info

ODU Visit Template for TEST, CABLE

Print Defaults Set Reset 7

Save Save and Close DS

304.0 Opioid Use Disorder (OUD) added to Problem List (click on checkbox to add)

Primary OAT Site External (not in our EMR) Primary OAT Site Portland Hotel Society

### Primary OAT Prescription

	Last Entry1 04 May 2018	Last Entry2 25 Apr 2018
OAT:	Methadone	Methadone
Daily dose (mg):	110 Qty: 1650	100 Qty: 800
Start Day:	04 May 2018	25 Apr 2018
Last Day:	18 May 2018	02 May 2018
Rx Duration (days):	15 (days)	8 (days)
Carry Directions:	DWI	DWI
Witnessed Ingestion:		
Direction For Use:	no carries	no carries
Treatment stage comment:	Dose increase	Dose unchanged
	split dosing for two different pharmacies for travelling	

Graph

Copy From Last Entries Create Rx

### Supplementary Prescription

Show

	Last Verified Date	Verified Today?
Yes Has THN kit	04 May 2018	<input type="checkbox"/>
Yes Has THN training	24 Nov 2017	<input type="checkbox"/>
Yes Has access to harm reduction supplies	20 Oct 2017	<input type="checkbox"/>
Yes Aware of supervised consumption sites	20 Oct 2017	<input type="checkbox"/>

PROMIS Quality of Life Latest score: 28 Date: 04 May 2018 First score: 28 Date: 04 May 2018

Linkage to social work/counseling discussed Last checked: 04 May 2018

plans to see SW for help with housing application

### Treatment course

Client ever been on OAT? First ever start date Most recent OAT start date OAT duration

### Visit Checklist

Pharmacist Reviewed  
 Any ORT missed doses in 1e  
 If yes, describe:  
 Current substance use

Last Checked: 04 May 2018  
 small amt crack, heroin or  
 # ODs in the last 30 days?

### Care Team Role

Pharmacy (Supplier) - Pre...

### Rapid UDS Results - Cum

Cocaine:  Positive  
 Amphetamines:  Positive  
 Methadone:  Positive  
 Opioids:  Positive  
 Oxycodone:  Positive  
 Benzodiazepines:  Positive  
 Fentanyl:  Positive  
 Buprenorphine:  Positive

## PLEASE PRINT

PERSONAL HEALTH NO. PRESCRIBING DATE  
 12 Sep 2017

PATIENT NAME FIRST INITIAL LAST

ADDRESS STREET CITY PROVINCE DATE OF BIRTH  
 VANCOUVER BC 27 Apr 2000

Rx DRUG NAME AND STRENGTH METHADONE 10 mg/ml OUR TO THE PATIENT'S INABILITY, I CONFIRM DELIVERY IS REQUIRED. PRESCRIBER'S SIGNATURE

NUMERIC QUANTITY ALPHA SEVEN HUNDRED mg

START DAY: 12 Sep 2017 LAST DAY: 18 Sep 2017

100 mg/day SPECIFY NUMBER OF DAYS PER WEEK OF WITNESSED INGESTION IN PHARMACY

DIRECTIONS FOR USE METHADONE 7 (SEVEN) PRESCRIBER'S SIGNATURE

PREScriber's INFORMATION CPSID

FOLIO

PHARMACY USE ONLY

RECEIVED BY PATIENT OR AGENT SIGNATURE SIGNATURE OF DISPENSING PHARMACIST

# Practice/Patient Reports

20180830\_BOOST\_ALL\_ID-removed.xlsx - Microsoft Excel

File Home Insert Page Layout Formulas Data Review View

Normal Page Break Layout Preview Custom Full Views Screen

Workbook Views

Gridlines Headings Show

Zoom 100% Zoom to Selection Zoom

New Window Arrange All Freeze Panes Unhide

View Side by Side Synchronous Scrolling Hide Reset Window Position Window

Save Workspace Windows

Macros

A2041 RAA

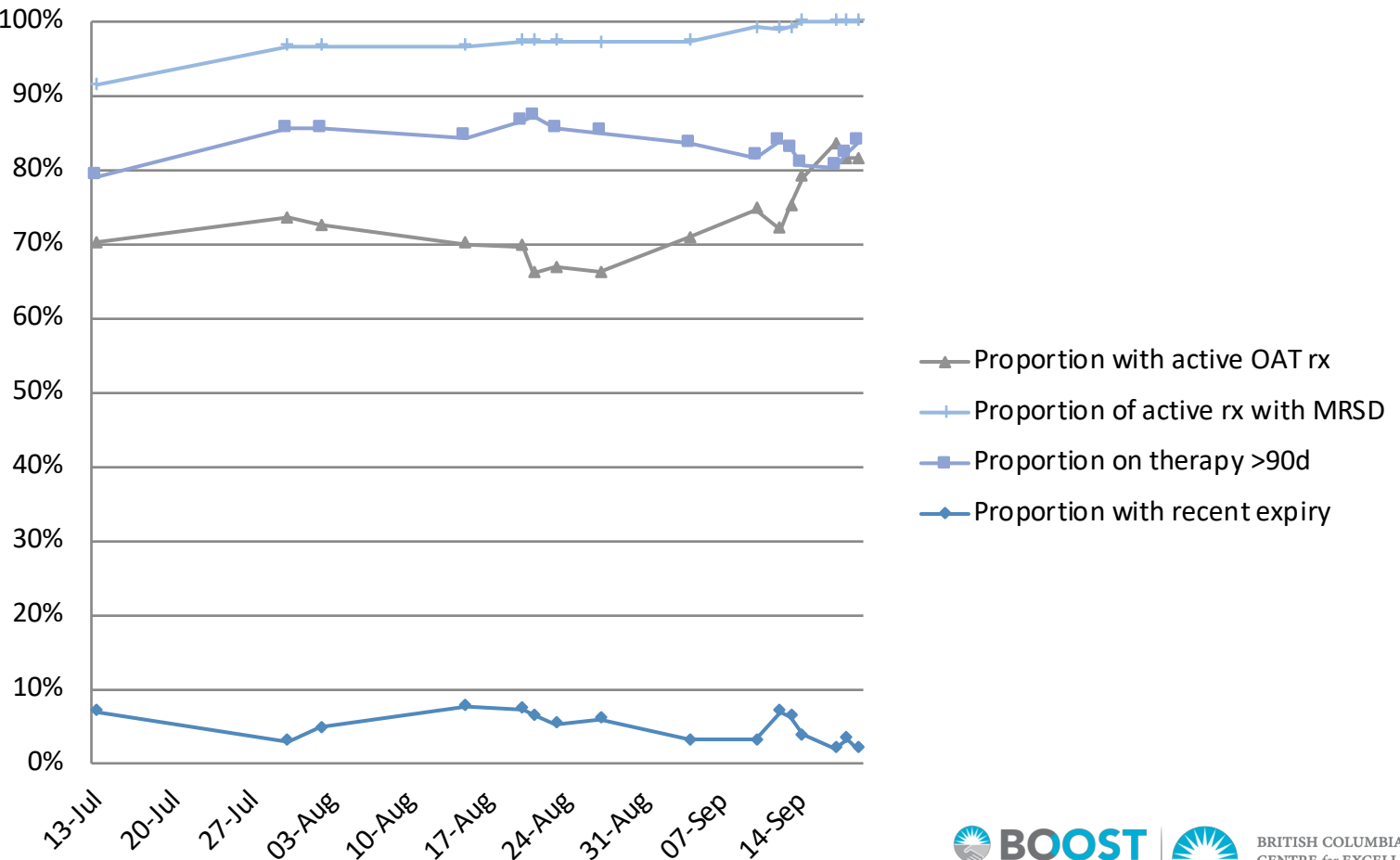
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1	Primary OAT Sit	First PA	Fi	Primary OAT	Daily Dose	Rx Start	Rx End	Treatment Stage	Supp Rx Dat	Supp Rx	Has THN trainin	OAT Duratio	PC POS	Alt POS	MRP	AP	Form D		
146	RSG												Yes	2	RSG		MNORBURY		5-M
147	RSG												Yes	120	RSG		KBEI		8-M
148	RSG												Yes	482	RSG	EAS,RAS	MVILIOEN		30-A
149	RSG											Yes	211	RSG	RAS	NEICHHORST		16-M	
150	RSG				Suboxone (bup/nal)			Dose unchanged				Yes	290	RSG	PEN,RAS	DCOETSEE		20-A	
151	RSG											Yes	203	RSG		VKLASSEN		23-M	
152	RSG				Methadone			New start on OAT				Yes	154	RSG	MMU	CSTANLEY		20-A	
153	RSG				Kadian (SROM)			Dose Increase			Yes	161	RSG	PEN,MMU	CSTANLEY		20-A		
154	RSG							Declines OAT					RSG	IYC,RAS	CSTANLEY		20-A		
155	RSG							No prescription given					RSG	RSG	CSTANLEY		20-A		
156	RSG							Declines OAT					RSG		SJASSAR		28-A		
157	RSG										Yes	217	RSG	RAS	CDJURFORS		17-M		
158	RSG												RSG		NEICHHORST		27-A		
159	RSG										Yes	18	RSG	RAS,RAA			27-A		
160	RSG				Suboxone (bup/nal)			Dose unchanged			Yes	549	RSG	RAS		CSTORY		27-A	
161	RSG												RSG			VKLASSEN		20-A	
162	RSG				Methadone	1	1-Jun-18	3-Jun-18	Dose decrease - self-imposed		Yes	1027	RSG			MNORBURY		28-M	
163	RSG				Methadone	30	4-Jun-18	11-Jun-18	Restart on OAT		Yes	0	RSG			MNORBURY		4-J	
164	RSG				Methadone	30	10-Jun-18	18-Jun-18	Restart on OAT		Yes	0	RSG			AREMOCKER		10-J	
165	RSG				Methadone	30	11-Jun-18	18-Jun-18	Restart on OAT		Yes	0	RSG	MMU		MNORBURY		11-J	
166	RSG				Suboxone (bup/nal)	2	21-Jun-18	27-Jun-18	Dose increase		Yes	112	RSG	STR	VKLASSEN		21-J		
167	RSG				Suboxone (bup/nal)	14	1-Jul-18	10-Jul-18	Dose unchanged		Yes	50	RSG	IYC,MMU,STP,CPS,R	CDJURFORS	WCNNORS1	17-J		
168	RSG				Methadone	2	11-Jul-18	17-Jul-18	Dose decrease for planned taper		Yes	101	RSG	PEN,RSG,HMH,DCH	CDJURFORS		10-J		
169	RSG				Suboxone (bup/nal)	2	12-Jul-18	18-Jul-18	Restart on OAT	29-Jun-18 Suboxone (bup/nal)	Yes	0	RSG	EAS	DCOETSEE		11-J		
170	RSG				Suboxone (bup/nal)	16	21-Jun-18	18-Jul-18	Dose unchanged		Yes	110	RSG		NEICHHORST		20-J		
171	RSG				Suboxone (bup/nal)	3	17-Jul-18	23-Jul-18	Restart on OAT		Yes	0	TBR	RAS,RAA	MNORBURY		17-J		
172	RSG				Suboxone (bup/nal)	16	28-Jun-18	25-Jul-18	Dose unchanged		Yes	10	RSG		DCOETSEE	MVILIOEN		28-J	
173	RSG				Suboxone (bup/nal)	2	19-Jul-18	25-Jul-18	Restart on OAT		No	0	RSG	SAS,MMU	VMTONG		19-J		
174	RSG				Methadone	37	13-Jul-18	26-Jul-18	Dose decrease - self-imposei	12-Jul-18 Methadone	Yes	741	RSG		JBEAVERIDGE		12-J		
175	RSG				Suboxone (bup/nal)	16	21-Jul-18	26-Jul-18	Dose unchanged		Yes	80	RSG		DCOETSEE		21-J		
176	RSG				Suboxone (bup/nal)	10	12-Jul-18	8-Aug-18	Dose unchanged		Yes	922	RSG		AREMOCKER		11-J		
177	RSG				Methadone	20	2-Aug-18	8-Aug-18	Restart on OAT		Yes	0	RSG		AREMOCKER		2-A		
178	RSG				Kadian (SROM)	1100	22-Jul-18	10-Aug-18	Dose unchanged		Yes	316	RSG	MMU	GKO		22-J		
179	RSG				Kadian (SROM)	1100	22-Jul-18	10-Aug-18	Dose unchanged		Yes	316	RSG	MMU	GKO		22-J		
180	RSG				Kadian (SROM)	60	10-Aug-18	13-Aug-18	Restart on OAT		Yes	0	RSG		MNORBURY	KMATTHEIS	10-A		
181	RSG				Suboxone (bup/nal)	10	6-Aug-18	13-Aug-18	Dose increase		Yes	6	TBR	SAS	MNORBURY		5-A		
182	RSG				Methadone	30	7-Aug-18	14-Aug-18	Restart on OAT		Yes	0	RSG		VKLASSEN		7-A		
183	RSG				Methadone	100	14-Aug-18	14-Aug-18	Dose unchanged		Yes	2141	RSG	IYC,DTC	CSTANLEY		14-A		
184	RSG				Suboxone (bup/nal)	18	7-Aug-18	14-Aug-18	Dose increase		Yes	273	RSG	RAS	MBURNS		6-A		
185	RSG				Methadone	30	8-Aug-18	14-Aug-18	Restart on OAT		Yes	0	RSG		DCOETSEE		8-A		

BOOST OUD QUERY

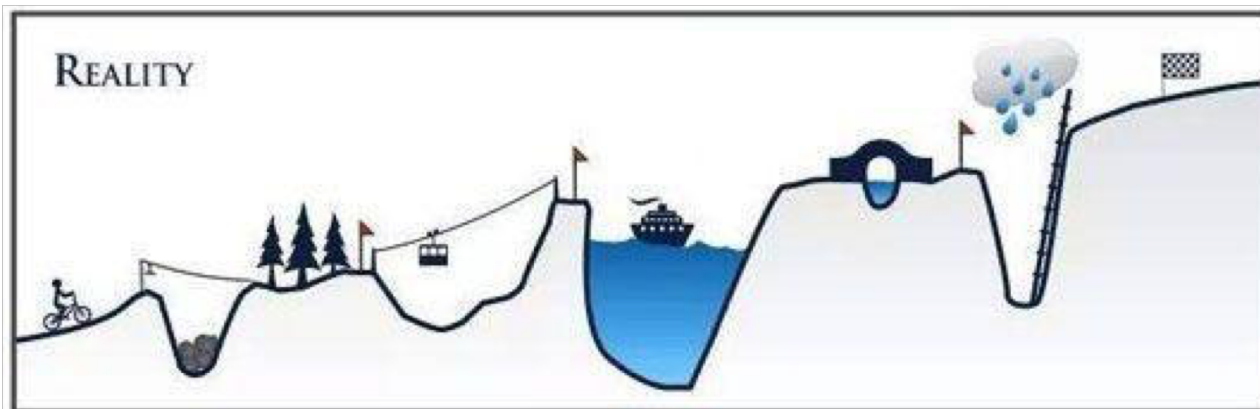


# Teams can track improvement

A run chart...



# What our plan looks like



# FINAL RESULTS (1):

**Of those with Active 304.0 OUD: (N = 2532)\***

**84%** With a documented encounter (OUD Form created)

**62%** With an active Rx for OAT

\* Only participating teams from PC and Addictions Services

# FINAL RESULTS (2)



**30 – 40 % Baseline**



**~ 50% Ontario**



**~ 73% BOOST Teams  
(N= 1120)**

# Increased QI Capacity

- Built confidence to test and implement innovative practice changes (PDSA)
- Built awareness on the importance of measurement and the skills to do this effectively in practice





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The biggest room in the world,  
is the room for improvement.

*Author Unknown*

**16% are missing the OUD form**

**48% have no documented active OAT prescription**

**27% are not retained  $\geq$  3 months**

# THANK-YOU!

Rolando Barrios: [rbarrios@cfenet.ubc.ca](mailto:rbarrios@cfenet.ubc.ca)