

Port Alberni Health Outreach Program

- This is an evolving integrated health service for marginalized populations in the Alberni Valley and West Coast Communities



Team Description

Senior Leaders

Esther Pace, CYFH Manager

Janet James, MHAS Manager

Clinical/technical expert

David Forrest, Infectious Disease Specialist

Day-to day Leader/Key Contact

Janice Jespersen, Clinical Coordinator, TB/Outreach Program

Team Leaders

Pat Kermeen, Nursing Supervisor, NTC Nursing

Catherine Gislason, Nurse Lead, Integrated Health Network

Shane Longman, Physician, Outreach Program

Quality Improvement Coach

Janet Henry, Impact BC QI Advisor

Draft Aim Statement

- Over the next 12 months we will design and implement a comprehensive, integrated HIV service provided by a multidisciplinary team for the Port Alberni and West Coast communities in order to improve HIV identification, access to care, quality of care, patient satisfaction, clinical outcomes, social function and overall health status.

Description of your Population of Focus

- The population of focus is all HIV + clients in the Port Alberni/West coast area

Any Baseline Data that you have Collected so Far

- 18 new infections diagnosed in last 10 years
- Another 5 people we are aware of in the area
- 14 people currently on program
- 11 people in the program on ART
- 11 seen by specialist in the last 4 months
- 11/14 had at least 1 pVL in past 4 months

Description of Progress & Partnerships so Far...

- 4 meetings + coaching sessions and email communication
 - 5 partners identified so far: CYFH, MHAS, NTC Nursing, Physicians, Integrated Health Network
- Arrived at:**
1. Aim Statement
 2. Population of Focus
 3. Team membership
 4. Clinic Outcome Measures
- Working on:**
1. Patient satisfaction measures
 2. Quality care measures