

MISSED DOSE PROTOCOL

QUIBBLE CREEK OAT CLINIC

- Each day MOA's place missed dose faxes in a file folder for RPN's and CSW to follow-up with clients.
- Nurse and CSW review folder each day to determine who missed 2 doses of methadone; 4 doses of suboxone and 1 dose of kadian.
- Nurse and CSW call clients who've missed 2 doses of methadone; 4 doses of suboxone; and 1 dose of kadian
- Nurse and CSW chart outcome of call in Profile database
- CSW documents in spreadsheet reason given by client for missing dose; Nurse will give list of clients they've called and reason given for missing dose to CSW to enter into spreadsheet

ROSHNI CLINIC (there isn't a Clinical Support Worker with this clinic, resulting in a modified procedure)

- Each Roshni Clinic MOA places missed dose faxes in a file folder for RPN's to follow-up with clients.
- Nurse reviews folder each day to determine who missed 2 doses of methadone; 4 doses of suboxone and 1 dose of kadian.
- Nurse calls clients who've missed 2 doses of methadone; 4 doses of suboxone; and 1 dose of kadian
- Nurse charts outcome of call in Profile database
- Nurse will give list of clients they've called and reason given for missing dose to MOA to enter into BOOST spreadsheet